

Code	Description	Details	Action
Generic -			Authorization
100	Approved Transaction	Issue with the data being sent to MICROS	-
101	Invalid Fields	Issue with data being sent to FreedomPay (Offline / Voice Auth)- Configuration issue	Contact creditcards@bsu.edu
102	Invalid Request Data	Issue with data being sent to FreedomPay (Offline / Voice Auth)- Configuration issue	Contact creditcards@bsu.edu
103	Invalid service request	Issue with data being sent to FreedomPay (Offline / Voice Auth)- Configuration issue	Contact creditcards@bsu.edu
104	Duplicate request	The transaction data was attempted for capture more than once.	-
Upstream Communication -		Please Retry the batch before reaching out to FP	Authorization
149	Critical Error	Issue processing the request upstream.	Contact creditcards@bsu.edu
150	Critical Error	Issue processing the request upstream.	Contact creditcards@bsu.edu
151	Processor Error (Timeout)	Response Timeout from Processor during nightly settlement	Please Retry (Timeout)
152	Processor Error (Error)	Communication Protocol error with processor during nightly settlement	Please Retry (Error)
153	Processor Error (No Comm.)	Unable to connect to processor during nightly settlement	Please Retry (No Com)
154	Processor Error (Invalid Comm.)	Invalid connection information from processor during nightly settlement	Please Retry (Invalid Com)
Bank -		Only occur during batching if transaction was Offline / Voice	Authorization
201	Payment issue - generic	Authorization was not allowed by issuing bank	Ask for Alt Tender
202	Bad Expiration date	The card might be expired or the incorrect Expiry date was entered	Ask for Alt Tender
203	Declined	Issuing Bank declined - Unspecified reason	Ask for Alt Tender
204	Insufficient Funds	Issuing bank stated this card does not have enough funds available	Ask for Alt Tender
205	Card Lost or Stolen	The card used is was flagged either lost or stolen by issuing bank	Ask for Alt Tender
206	Stolen Card	The card used was flagged as stolen by issuing bank	Ask for Alt Tender
207	Bank unavailable	Issuing bank not available to complete transaction	Ask for Alt Tender
208	Card not active / ineligible for trans type	Issuing bank stated this card is not active or is not eligible for transaction type	Ask for Alt Tender
209	Incorrect PIN	PIN used is incorrect	Ask for Alt Tender
210	Card is over the limit	DECLINE - Card used is over the limit	Ask for Alt Tender
211	Incorrect verification number	Verification code used is incorrect CVV / CVC / CVV2 / CID (keyed)	Ask for Alt Tender
212	Invalid PIN data	PIN data associated with card is invalid	Ask for Alt Tender
220	Account issue	Issuing bank stated this card is currently having issue with the account	Ask for Alt Tender
221	Suspected Fraud	Issuing bank sent message "Suspected Fraud"	Ask for Alt Tender
222	Account is Frozen	Issuing bank stated this card's account is currently frozen.	Ask for Alt Tender
Upstream Misc. -		Miscellaneous Errors	Authorization
229	Merchant Configuration Error	Issue with merchant credential data upstream (Gateway / Processor Configuration)	Contact creditcards@bsu.edu
231	Invalid Account Number	The account number referenced in the request data was invalid or incorrect	Contact creditcards@bsu.edu
232	Card type not allowed	The specific card type is not allowed either on the gateway or processor	Ask for different card type
233	Request was rejected by processor	Generic reject from processor.	Contact creditcards@bsu.edu
234	Invalid Merchant Credentials	Credentials configured do no match upstream data. Check boarding sheet.	Contact creditcards@bsu.edu
235	Capture amount exceeds Authorization	The requested capture amount exceeds the original authorized amount.	-
236	Error processing Request attempt	Generic reject from processor.	Contact creditcards@bsu.edu
237	Error Processing Request attempt	Generic reject from processor.	Contact creditcards@bsu.edu
238	Authorization already captured	Authorization has already been captured. Do not attempt to capture.	-
239	Overtendered capture request	The requested capture amount is more than the original authorized amount.	Contact creditcards@bsu.edu
241	Invalid Request ID	The Request ID being being referenced is invalid.	Contact creditcards@bsu.edu
242	No un-captured auth record was found	The authorization requested is unable to be captured.	-
243	Transaction already Settled	Authorization referenced is already settled. Do not attempt to settle.	-
246	Transaction Cannot Be Voided	The transaction is not available for a void. (normally due to it already being captured)	-
247	Transaction has already been voided	Authorization has already been voided. Do not attempt to void again.	-
248	Referenced Authorization is no longer valid	Authorization referenced is not valid. Do not attempt settlement.	-
250	Timeout occurred waiting for repsonse	Timeout during request. Please attempt again. If error persists call FP.	Please Retry
251	Transaction not supported upstream	Invalid transaction type for merchant account	Contact creditcards@bsu.edu
252	Processor not available	The processor is not available.	Contact creditcards@bsu.edu
253	Transaction not allowed (merchant)	Invalid transaction type for merchant account	Contact creditcards@bsu.edu
254	Invalid Data Length	Field contains an invalid data length (Incorrect AUTH code length)	Contact POS Support
Gateway (FP) -			Authorization
261	Decryption Error	Gateway based error code	Contact creditcards@bsu.edu
262	Device Not Supported	Gateway based error code	Contact creditcards@bsu.edu
263	Encryption Mode Not Supported	Gateway based error code	Contact creditcards@bsu.edu
264	Key Set not Registered	Gateway based error code	Contact creditcards@bsu.edu
266	Encryption not enabled	This transaction was not encrypted.	Contact creditcards@bsu.edu
271	Invalid / Inactive Moniker	Gateway based error code	Contact creditcards@bsu.edu