

## BALL STATE PARKING SERVICES TRANSITION TO THE NEW LICENSE PLATE RECOGNITION SYSTEM (LPR)

*Why is Ball State transitioning to this new system?*

LPR technology will afford the University significant costs savings over time in printing, postage, and labor costs. LPR also provides the means to conduct parking enforcement in a more efficient manner with more accurate reporting of compliance violations.

LPR also allows Parking Services to monitor, with more accuracy, the remaining capacity of any campus surface lot or parking garage.

*What happens when an IP camera-equipped enforcement vehicle encounters a violation, and what violations is the system able to record?*

The LPR technology allows the University Parking Services employee to print a violation on the spot and place it on the vehicle in question. It also records a visual record of the license plate in violation.

Just as in the old system, where a Parking Services employee would visually identify violations, the LPR system checks against a database to ensure a vehicle:

- possesses a valid/current registration
- is parked in the proper lot or garage

*Does the LPR system keep a permanent record of all the license plates it scans?*

No. Only license plates determined to not be in compliance with Parking Services rules and regulations are photographed and recorded.

*Does the LPR system eliminate the need for the traditional color-coded window stickers?*

Yes. The stickers will no longer be necessary, providing savings in terms of printing and mailing costs.

*How many vehicles can be registered under a single permit?*

A valid Ball State permit holder may still register up to 10 vehicles, with different license plates, under the new LPR system. This eliminates the need to transfer window stickers from one

vehicle to another. **It is important to note that only one vehicle under a single permit may be parked in an official University lot or garage at a time.**

*Will the color-coded signage identifying the various surface lots and garages on campus change?*

No. You will still purchase your permit online according the existing parking categories. The LPR database will know the type of permit you have purchased and confirm you are parked in the right lot.

*Currently, visitor spaces in the parking garages are numbered, and those using the spaces enter that number at the pay station. Will this procedure change?*

Yes. Under the new LPR system, those using visitor spaces in a garage will enter their license plate number at the pay station.

*What about those who prefer to back in to either a surface lot or garage parking space?*

You may continue to back your vehicle into a parking space; however, you will need to purchase a special front license plate that can be read by the LPR enforcement vehicle cameras. That may be done in the Parking Services office after you purchase a permit. There will be a one-time cost of \$15.

*What about University departments, vendors, and other entities that purchase permits in bulk quantities?*

In these cases, the current procedure for providing parking hang tags will **not** change.