



BALL STATE UNIVERSITY

Student Affairs Resources, Services, and Program Directory

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The information found in this directory is compiled by the Division of Student Affairs and most recently updated in December 2024 and is provided for general informational purposes only. It may not be entirely comprehensive or reflect the most current changes. For the most accurate and up-to-date information, please refer to the official websites of the respective units.

Emergency Phone Numbers, 24/7 Hotline, and Administrative Reporting Forms

Emergencies

9-1-1

University Police Department

200 North McKinley Avenue

Muncie, IN 47306

765-285-1111 (emergency)

765-285-1832 (administration)

[University Police Department | Ball State University \(bsu.edu\)](#)

Muncie Police Department

765-747-4838

24/7 Hotline

765-285-HOPE (4673)

[24/7 Hotline | Ball State University \(bsu.edu\)](#)

At the 988 Suicide & Crisis Lifeline, we understand that life's challenges can sometimes be difficult. Whether you're facing mental health struggles, emotional distress, alcohol or drug use concerns, or just need someone to talk to, our caring counselors are here for you. You are not alone.

Say Something

AD 238

765-285-1545

[Say Something | Ball State University \(bsu.edu\)](#)

The Say Something webpage is coordinated by the Office of the Dean of Students. Say Something provides a centralized way for Ball State community members to report concerns and incidents or address observed difficulties that may impede a person's success at Ball State University. Say Something provides centralized reporting and record-keeping of conduct by members of the University community, including but not limited to persons of concern, discrimination, and Title IX.

Central Student Affairs Office

Student Affairs

AD 238

765-285-3734

[Student Affairs | Ball State University \(bsu.edu\)](#)

The Division of Student Affairs is dedicated to enhancing your educational experience and providing opportunities to help you develop the skills you need to succeed in life. Whether you become involved in what's happening on campus, need someone to talk to, or want to explore your options for handling a particular situation, we can help! Our focus is to provide you with an environment that allows you to reach your full potential.

Parent and Families Advisory Council

AD 238

765-285-373

[Parents and Families Advisory Council | Ball State University](#)

The Parents and Families Advisory Council assists the university in meeting its mission by fostering engagement between the University and parents, families, guardians, and supporters of all Ball State Students.

Accessibility and Inclusion

Office of Disability Services

SC 116

765-285-5293

[Office of Disability Services | Ball State University \(bsu.edu\)](#)

Disability Services strives to create an environment that fosters access and opportunity for students with disabilities. Following an empowerment model, students with disabilities will have maximum opportunity to fulfill their potential. Students with disabilities at Ball State have access to tools and resources that will enable them to manage day-to-day life in college.

Faculty Mentorship Program

SC 116

765-285-5293

[Faculty Mentorship Program | Ball State University \(bsu.edu\)](#)

Engagement with faculty is a key to student success and the transition to college can be especially difficult for students with disabilities. This is why we offer the Faculty Mentorship Program for first-semester freshmen with disabilities. The program assigns faculty mentors to each participating student. These mentors regularly meet with their students and help them with the complexities of the academic experience at a university.

Vivian V. Conley and Hurley C. Goodall Jr. Multicultural Center

1120 N McKinley Avenue Muncie, IN 47306

765-285-1344

[Multicultural Center | Ball State University \(bsu.edu\)](https://www.bsu.edu/multicultural-center)

The Multicultural Center aims to support Ball State University's commitment to cultural diversity. Our center's goals to advance cultural diversity are to serve as a resource for the recruitment, retention, and enrichment of students of color, promote multicultural understanding through opportunities for cross-cultural connections, provide programs and services to address the co-curricular needs of all students, and celebrate the historical contributions of diverse groups.

The Big Four

1120 N McKinley Avenue

Muncie, IN 47306

765-285-1344

[The Big Four | Ball State University \(bsu.edu\)](https://www.bsu.edu/the-big-four)

The Multicultural Center primarily advises 4 multicultural student organizations, also known as The Big Four. All programs and activities sponsored by The Big Four are free to all Ball State students. The Big Four organizations are the Asian Student Union (ASU), Latinx Student Union (LSU), The Black Student Association (BSA), and Spectrum.

REACH

SC 133

765-285-2621

[REACH Mentor Program | Ball State University \(bsu.edu\)](https://www.bsu.edu/reach-mentor-program)

REACH (Retain, Engage, Aspire, Connect, Help) Peer Mentoring program focuses on the experiences of students of color and first-generation college students. First-year students are paired with returning student mentors who serve as a resource and a support person. The REACH program fosters identity, academic and social engagement, and personal development.

Man 2 Men

1120 N McKinley Avenue

Muncie, IN 47306

765-285-1344

[Man 2 Men | Ball State University \(bsu.edu\)](https://www.bsu.edu/man-2-men)

The Ball State Man 2 Men Program aims to boost the recruitment and retention of men of color by empowering participants with academic, leadership, and professional opportunities. Man 2 Men holds developmental, social, and cultural events every Monday from 7-9pm in the Multicultural Center Multipurpose room. All events, programs, and membership are open and free to all currently enrolled students.

Lavender Door

1120 N McKinley Avenue
Muncie, IN 47306
765-285-1344

[The Lavender Door | Ball State University \(bsu.edu\)](#)

The Lavender Door, a collaborative project provided by the Multicultural Center and Housing and Residence Life, seeks to provide all Ball State students with free and discreet access to gender affirming clothing. The Lavender Door is open by appointment only. Students can fill out the appointment form below and will receive a confirmation email with instructions from the

Basic Needs Services and Support Programs**Basic Needs Hub**

AD 238
765-285-1545

[Basic Needs Hub | Ball State University \(bsu.edu\)](#)

The Basic Needs Hub is a virtual center for resources available to students experiencing basic needs insecurity, including housing insecurity, homelessness, and food insecurity. Parenting-students may also seek resources and support through the Basic Needs Hub. To talk with a supportive staff member about your experience and receive one on one assistance or to learn more about resources available on the hub, please complete the Basic Needs Assistance Form.

Cardinal Closet

North Dining Hall
Muncie, IN 47306
765-285-8000

[Cardinal Closet | Ball State University \(bsu.edu\)](#)

Located in Studebaker West Complex, Cardinal Closet is a one-stop shop for all professional attire needs! Student Action Team, part of Housing and Residence Life, provides an array of free clothing for students who are in need. Access to Cardinal Closet is available through scheduling an appointment or coming during designated open hours.

Cardinal Kitchen

SC 133
765-285-2621

[Cardinal Kitchen | Ball State University \(bsu.edu\)](#)

Cardinal Kitchen is Ball State University's campus food pantry. The pantry is located in the lower level of the Student Center, Room L-27 and is available for use to all undergraduate and graduate students.

Guardian Scholars

MC 206

765-285-5538

[Guardian Scholars | Ball State University \(bsu.edu\)](#)

The Guardian Scholars is a university-sponsored, student support service for Ball State students who experienced foster care. Our mission is to promote equity & provide access to higher education for this vulnerable student group.

Independent Cardinals

AD 238

765-285-1545

[Independent Cardinals | Ball State University \(bsu.edu\)](#)

Independent Cardinals is a support service for unaccompanied homeless youth. Independent Cardinals provides a centrally located office and supportive staff to help unaccompanied homeless youth successfully transition to college and succeed throughout their undergraduate education. Independent Cardinals will meet regularly with staff in the Office of Student Affairs to navigate their college experience, with a specific focus on basic needs security, academic success, and campus engagement.

Jack Beyerl Student Emergency Aid Grant

AD 238

765-285-1545

[Jack Beyerl Student Emergency Aid Grant | Ball State University \(bsu.edu\)](#)

Ball State students who are experiencing financial crisis may be eligible for a grant from the Jack Beyerl Emergency Aid Fund. The value of the grant is based on a student's specific needs, and on average students receive \$500. The grant is not intended to provide ongoing relief for recurring expenses. The grant is subject to availability of funds and extent of need.

TeenWorks@BSU

MC 206

765-285-5538

[TeenWorks@BSU | Ball State University \(bsu.edu\)](#)

Students in the TeenWorks@BSU program have the ongoing support of both our program manager and academic advisor. These two professionals serve as a consistent professional presence for our students, holding meetings, hosting events, and providing referrals to campus opportunities throughout the college experience. Through the program students are connected to opportunities like social events, seminars, professional development and leadership events, all contributing to a sense of belonging on campus.

Community and Belonging

Housing and Residence Life

North Dining Hall

Muncie, IN 47306

765-285-8000

[Housing and Residence Life | Ball State University \(bsu.edu\)](#)

The Office of Housing and Residence Life at Ball State University delivers transformative experiences where students can explore their sense of belonging on campus, practice their responsibilities to communities to which they belong, develop skills for life after Ball State, and contribute to society and the world. We support the academic success and personal growth of our students through safe, comfortable, affordable, and diverse living and learning communities.

Living Learning Communities

North Dining Hall

Muncie, IN 47306

765-285-8000

[Living Learning Communities | Ball State University \(bsu.edu\)](#)

Living-Learning Communities are where academics and residence life converge. At Ball State, Living-Learning Communities (LLCs) incorporate the university's immersive approach to education directly into the environments of our residence halls. Through living amongst others in the same field of interest, peer mentoring, resource rooms, makerspaces, and major-specific experiences—students living in the residence halls are provided a supportive environment as well as an academic advantage!

University Apartments

3460 N. Tillotson Ave.

Muncie, IN 47304

765-285-5095

[University Apartments | Ball State University \(bsu.edu\)](#)

If you're looking for a quiet place to live off campus that's affordable, comfortable, and still close to Ball State, look no further. University Apartments are a great place to call home. Our two communities, Anthony and Scheidler, accommodate upper-level single students, students with families, and Ball State faculty members. These apartments are connected to the university but offer independence, a family-like atmosphere, and a safe environment.

L.A. Pittenger Student Center

L. A. Pittenger Student Center
Ball State University
Muncie, Indiana 47306
765-285-1926

[Student Center | Ball State University \(bsu.edu\)](#)

The L.A. Pittenger Student Center serves as a hub for many on-campus student organizations, programs, and services. The center also contains the Tally food court, barbershop, post office, and 24-room hotel. Offices for the Rinker Center for Global Affairs (international education) as well as Parking Services can also be found in the Student Center.

Office of Student Life

SC 133
765-285-2621

[Office of Student Life | Ball State University \(bsu.edu\)](#)

We are students' one-stop shop for student involvement opportunities on campus and in the community. We strive to engage students in a vibrant campus life experience and encourage them to lead with Beneficence through leadership and service opportunities. Students involved on campus gain skills that allow them to soar to new heights both in and out of the classroom.

Excellence in Leadership

SC 133
765-285-2621

[Excellence in Leadership | Ball State University \(bsu.edu\)](#)

Excellence in Leadership is a developmental leadership program that challenges you to analyze your leadership identity, examine multiple leadership styles, and work effectively in groups while actively engaging the Ball State and Muncie communities. The program is offered in various workshops per semester with a focus on a different level and aspect of leadership within each workshop. All workshops are hosted on Wednesdays from 5:30PM-6:30PM in SC 301.

Fraternity and Sorority Life

SC 133
765-285-4733

[Fraternity and Sorority Life | Ball State University \(bsu.edu\)](#)

A fraternity or sorority is a brotherhood or sisterhood formed around common goals and aspirations. These men and women make a commitment to each other for life. The members that form a fraternity or sorority share their efforts, friendship, and knowledge. Together they learn, grow, and make the fraternity or sorority, commonly called a Greek organization, stronger. Their common experience builds ties that last a lifetime.

Spirit and Traditions

SC 133

765-285-2621

[Spirit and Traditions | Ball State University \(bsu.edu\)](#)

Welcome to Spirit and Traditions at Ball State! We provide fun, safe, and exciting events FOR STUDENTS, BY STUDENTS. Our events range from cultural and educational to popular and diverse entertainment, including traditional favorites like Grocery Bingo, Concerts, Carnival, and more! Best of all, all our events are FREE with your Ball State ID. Our goal is to build traditions on campus while creating a safe space for students to connect.

Student Organizations

SC 133

765-285-2621

[Student Organizations | Ball State University \(bsu.edu\)](#)

Benny Link is a system that helps students become involved by finding student organizations and various campus events. The system serves as the primary calendar for the Office of Student Life and has every registered student organization, residence hall, and Living-Learning Community on campus, plus a variety of university departments, programs, and resources.

Student Voluntary Services

SC 133

765-285-2621

[Student Voluntary Services | Ball State University \(bsu.edu\)](#)

Established in 1965, SVS sends more than 2,000 Ball State students into the community to serve others. These students come from all academic disciplines and majors. Some students serve through SVS to complete service-learning requirements for their classes

Summer Bridge

SC 133

765-285-2621

[Summer Bridge | Ball State University \(bsu.edu\)](#)

Get a head start on college and set yourself up for success. Our special summer programs for Fall incoming freshmen will help you meet other students, build confidence, learn leadership skills, and get more familiar with Ball State University – all before your first day of classes. Have fun, make friends, and challenge yourself as you prepare for your first year on campus.

Weeks of Welcome

SC 133

765-285-2621

[Welcome Week | Ball State University \(bsu.edu\)](#)

At Ball State, we know how important it is for your transition to include a variety of experiences that help you connect to the people, places, and traditions that will help you be successful in your first year and beyond. We have moved beyond a single week of activities to Weeks of Welcome because there are so many experiences, we want to introduce you to, it will take a lot more than one week. We encourage all first-year students to attend these optional (unless otherwise noted) events to make the most of their first days on campus.

Professional Discovery and Career Readiness

Career Center

LU 220

765-285-1522

[Career Center | Ball State University \(bsu.edu\)](#)

The Career Center services and programs focus on our mission to connect all of our partners for the purpose of helping students integrate their education, self-awareness, and experiences to empower a lifetime of career achievement and personal satisfaction. When you interact with us, you'll meet career coaches and engage with services and tools that have all been created for one reason—to help you define your personal brand long before it's time to compete for that dream job. Wonder how it all works? Take a look at our unique process, and when you're ready to get started, come by and visit us.

Career Coaching

LU 220

765-285-1522

[Career Coaching | Ball State University \(bsu.edu\)](#)

You'll notice it the moment you first connect with one of our career coaches: to us, there's nothing more important than your goals and your success. We have a firm belief that a college education should deliver a lifelong return on investment. This is why our services begin at enrollment, and it's why we'll still be here ready to help long after you've graduated.

Experience Journal

LU 220

765-285-1522

[The Experience Journal | Ball State University \(bsu.edu\)](#)

The Experience Journal gives students an opportunity to reflect on the skills they have gained during their time at Ball State University. Using the framework of NACE (National Association of Colleges and Employers) students will be asked to journal about where they practiced 8 key competencies both inside and outside of the classroom. These 8 competencies are the key skills employers say all students need to demonstrate to be successful in a competitive job market.

Indiana Connection Lounge

LU 220

765-285-1522

[Indiana Connection Lounge | Ball State University \(bsu.edu\)](#)

Home to the first of its kind, Ball State University launches the Indiana Connection Lounge inside its Career Center in Lucina Hall. Unique to Ball State, the innovative lounge is an intimate space where the University hosts alumni, employers and students, helping facilitate one-on-one and small-group introductions. It's a more intentional and strategic approach to career development and building social capital, all against a backdrop of comfortable furniture, a coffee bar with refreshments, and the latest technology.

KEY Careers Program

LU 220

765-285-1522

[Key Careers Program | Ball State University \(bsu.edu\)](#)

The KEY Careers Program (Knowledge, Experience, and You) is about eliminating the guesswork as you start your college career. There's a lot to figure out as a college freshman, but making sure you're setting off on the right foot when it comes to choosing a college major and a future career definitely shouldn't be left up to chance or experimentation. Students who participate in the KEY Careers Program have a stronger track record of college and postgraduate success.

On-Campus Student Employment

LU 220

765-285-1522

[On-Campus Student Employment | Ball State University \(bsu.edu\)](#)

Whether you're looking for a way to earn money for college classes, trying to gain valuable major-related experience, or just making sure you've always got enough cash for those late-night pizza runs, on-campus employment makes it easy to keep on track with your financial and professional goals. To be academically eligible for on-campus employment, you must be enrolled for a minimum of six credits (undergraduate) or five credits (graduate student).

Well-being, Health, and Safety

24/7 Hotline

Office/Service Address

765-285-HOPE (4673)

[24/7 Hotline | Ball State University \(bsu.edu\)](#)

At the 988 Suicide & Crisis Lifeline, we understand that life's challenges can sometimes be difficult. Whether you're facing mental health struggles, emotional distress, alcohol or drug use concerns, or just need someone to talk to, our caring counselors are here for you. You are not alone.

Center for Survivor Support

HC 205

765-285-3775

[Center for Survivor Support | Ball State University \(bsu.edu\)](#)

The Center for Survivor Support exists to give Ball State Students inclusive, survivor-centered support, through confidential advocacy. We respond to the impact of interpersonal violence and strive to create a community free from violence through education. To make an appointment with a Victim Advocate, call 765-285-3775 Monday-Friday 8am-5pm. You may also email survivorsupport@bsu.edu

Counseling Center

LU 320

765-285-1736

[Counseling Center | Ball State University \(bsu.edu\)](#)

The Counseling Center is a short-term, focused treatment agency. If it appears that you need and/or want long-term therapy, your therapist will help you in locating professional help off-campus. We also offer a wide variety of services. If it's determined that one of these services will best meet your needs, it will be recommended.

Dean of Students

AD 238

765-285-1545

[Dean of Students | Ball State University \(bsu.edu\)](#)

The Office of the Dean of Students, within the Division of Student Affairs, is committed to helping all students reach their fullest potential by providing assistance, education, intervention, and referral services. The staff seeks to provide a caring environment that encourages and empowers students to seek support. This includes support with personal concerns, emergency situations, and when “life” happens. In addition to the support for students, members of our staff serve as a resource for family members, parents, University employees, and community members as we work together to support the student and create a safe and healthy learning environment.

Health Center

1500 W. Neely Ave.
Muncie, Indiana 47306
765-285-8431

[Health Center | Ball State University \(bsu.edu\)](#)

The Health Center is not intended to replace your personal health care provider. We would like to provide care for students and when possible, prevent visits home for medical care. Our purpose is to complement the services of your health care provider.

Office of Health Promotions

HC 201
765-285-3775

[Office of Health Promotions | Ball State University \(bsu.edu\)](#)

Health Promotion and Advocacy (HPA) provides inclusive health and wellness education, prevention, and survivor-centered support. HPA contributes to student academic success through promoting and educating about healthier behaviors. HPA strives to create a safer community by providing support, resources, and services to respond to the impact of gender-based violence.

Parking Services

SC L-1
765-285-1208

[Parking Services | Ball State University \(bsu.edu\)](#)

The Office of Parking Services at Ball State University provides a range of services to students, faculty, and visitors. These services include purchasing parking permits, paying parking tickets, viewing campus maps, and managing parking accounts. The office also offers motorist assistance, a late-night shuttle service called Charlie's Charter, and access to emergency phones throughout the campus.

Say Something

AD 238
765-285-1545

[Say Something | Ball State University \(bsu.edu\)](#)

The Say Something program is coordinated by the Office of the Dean of Students. Say Something provides a centralized way for Ball State community members to report concerns and incidents or address observed difficulties that may impede a person's success at Ball State University. Say Something provides centralized reporting and record-keeping of conduct by members of the University community, including but not limited to persons of concern, discrimination, and Title IX.

Student Conduct

SC L-4

765-285-5036

[Student Conduct | Ball State University \(bsu.edu\)](#)

The Office of Student Conduct provides the following services for the University community: administers the Code of Student Rights and Responsibilities, responds to allegations of misconduct, provides support to the Associate Provost in grade appeals and academic misconduct procedures, helps students understand and navigate other university policies and procedures, oversees compliance with the Clery Act publishing annual security and fire safety reports for students, employees, and the general public.

Student Legal Services

SC L-17

765-285-1888

[Student Legal Services | Ball State University \(bsu.edu\)](#)

Student Legal Services (SLS) can help you with criminal law, all areas of civil law, including landlord/tenant, contracts, consumer, employment, tort, debtor/creditor, probate, real estate, traffic tickets, and family matters, provide you with legal reference materials and fill-in-the blank forms for leases, subleases, housing inspection forms, and roommates' agreements. We also prepare some contracts and other legal documents. Your conference with a practicing attorney at SLS is strictly confidential. The SLS staff may not reveal any information regarding you or your legal matter to any person without your consent.

Title IX

Administration Building (AD)

Muncie, IN 47306

765-285-1545

[Title IX | Ball State University \(bsu.edu\)](#)

Title IX is a federal civil rights law passed as part of the Education Amendments of 1972. This law protects people from discrimination based on sex in education programs or activities that receive Federal financial assistance. The Title IX office covers student rights and responsibilities, notice of non-discrimination, and pregnancy accommodations.

University Police Department

200 North McKinley Avenue

Muncie, IN 47306

765-285-1111 (emergency)

765-285-1832 (administration)

[University Police Department | Ball State University \(bsu.edu\)](#)

Our office is a community-oriented law enforcement agency. If you find yourself locked out of your car, or in a more serious situation, we can help. Also, we offer classes, residence surveys, and other services that help prevent crime and keep the Ball State community safe.

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