

The VPAA's Reference for Department Chairs BALL STATE UNIVERSITY

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Annual Deadlines and Activities

July	August	September	October	November	December
 Summer Commencement Salary Documents BoT Retreat 	 P&T Packet Sent Summer FTEReporting Freshman Convocation Alpha Day Faculty Convocation Requests for fund use Emens Professorship requests 	P&T, NTL P, and UP&T committee representatives due Student Curricular Activities Fund Requests Phased Retirement Requests Family Weekend Dean's Honors Reception United Way Day of Action BoT: DOSL & Grad School Strategic plan updates	Midterm Deficiency Reports Immersive Learning GrantProposals NTL Faculty unit promotion documents	 Unit P&T Documents Fall Faculty Load Report Immersive Learning and Outreach Reports Second Year Tenure Dismissal Special Assigned Leave Applications NTL Faculty first-level promotion documents 	Assigned Time Reports Salary Documents First Year Dismissal Recommendations NTL Faculty second- level promotion documents BoT: CCIM Fall Commencement
January	February	March	April	May	June
a. Outstanding Faculty Award Nominations Lawhead Teaching Award Nominations Phased Retirement Requests Special Leave Recommendations First Year Dismissal Recommendations Meritorious Service Award Recommendations Cascade update due in system Strategic Plan Updates BoT: Organizational Meeting Program fee requests	Knowledge Unit Reports Immersive Learning GrantProposals P&T Recommendations to the Provost	 College Technology Plans Midterm Deficiency Reports Salary & Merit Documents Staff Evaluations BSU Student Research Symposium BoT: College of Health 	 Following Academic Year Curriculum Changes due April 1st ProfessionalPersonnel Evaluations Immersive Learning & Outreach Reports Spring Faculty Load Report Theses and Dissertation Submission Faculty & Staff Recognition Luncheon Omega Dinner Provost Direct Report Self-Evaluations Hiring plans 	 Salary Worksheets 5-Year UnitReviews BoT: Teachers College, Accredidation & Assessment, BMD All internal chair appointments/renewals All NTL contract extension requests Endowed chair and distinguished professor renewals Cascade update due in system Spring Commencement BoT: University College Strategic Plan updates 	 College Annual Reports Hiring informationto Office of the Vice Provost for Academic Affairs Senate and G&E Dean selections BoT

COLLEGE OF ARCHITECTURE AND PLANNING Assoc Des Budget Director		5863 8917 5900	Mary Graham
Architecture Ch		1902	Sherry Clark
	p. Dr. James Jones	5641	Sondra Thompson
Landscape Architecture Chr		1977	Allison Thomas Snoddy
	p- Dr. John West	1963	Christine Rhine
9	•		
MILLER COLLEGE OF BUSINESS Dea	n- Dr. Cathy DuBois	8194	Jennifer Haney
Assoc Dea		8192	Jennifer Keever
Assoc. Dea	3	8192	Jennifer Keever
Budget Direct		6065	
UG Progra		5329	Jayda Perisho-Vickery
Accounting		5100	Marcus Lewis
Applied Business Studies Ch		5958	Diana Blair
Economics Chr		5360	Ian Gonzales
Finance and Insurance Chi		5200	Adam Ramsey
r r	p- Dr. Chan Gu	5300	Alissa Jones
	p- Dr. Russ Wahlers p- Dr. Matt Marvel	5180 9022	Magan Chufalt
Management Int. Chr	p- Dr. Matt Marvei	9022	Megan Shufelt
COLLEGE OF COMMUNICATION, Int. Dea	n- Dr. Kristen McCauliff	6001	Kim McClure
INFORMATION AND MEDIA Assoc Dea		6100	
Asst. Dea		9116	
Asst. Dea		3502	
Asst. Dea	· ·	1541	
Budget Direct	r- Walter Soptelean	6014	
Center for Information and Communication Sciences Chi		1889	
Communication Studies Chr	p- Dr. Carolyn Shue	1882	Christine Sprunger
School of Journalism and Strategic Communication Chi	p- Dr. Johnny Sparks	8200	
Media Chi	p- Ms. Suzy Smith	1480	Kris Scott
COLLEGE OF FINE ARTS Dea	n- Dr. Seth Beckman	5498	Jana Millspaugh
Assoc Dea		5495	Amy Birge
Budget Direct		5915	
	r- Dr. Lara Kuykendall	5838	Heather Myers
Assoc Di	r Ms. Jennifer Halvorson	5838	Aaron Chasteen
School of Music Direct	r- Dr. Franklin Larey	5400	Schellie Feeney
Assoc D	r- Dr. Jon Truitt	5501	
	p- Mr. Bill Jenkins	8740	Liz Green
	Dr. Tyler Smith	8740	
·	r - Dr. Robert LaFrance	3373	
Asst. D	r- Ms. Rachel Buckmaster	5270	
COLLEGE OF HEALTH Dea	n- Dr. Scott Rutledge	5811	Krista Hayes
Assoc Dea	<u>n</u> - Dr. Jeanne Corcoran	5818	Crystal Waters
Assoc Dea		5856	
Budget Direct		5817	
Counseling Psychology, Social Psychology, and Counseling Chi	•	8040	Barb Irvin
	c- LTC Bryan Peterson	8341	Denise Snyder
8	r- Dr. Karrie Osborne	5571	Eric Hunter
	p- Dr. Paul Nagelkirk	2109	Monica Yohe
Nutrition & Health Science Ch	p- Dr. Alyce Fly	5961	Pat Kleeberg

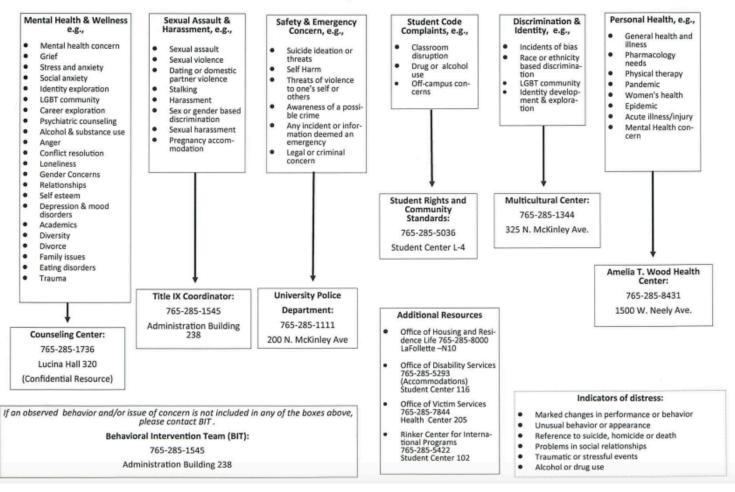
Social Work	Chrn-	Dr. Greta Slater	1016	Elizabeth Ojo
Speech Pathology and Audiology	-	Dr. Jeanne Corcoran	8162	Enzabeth Ojo
Interdisciplinary Clinical Operations		Dr. Blair Mattern	8160	
Clinical Simulation		Ms. Dani Ely	5583	
Interprofessional Education and Practice		Mr. Justin Tobyas	8903	
Student Services		Mr. Nick Atlas	4150	
	21100001	11210 1 (12011 12011)		
COLLECE OF SCIENCES AND HUMANIT	TIES Doon	Dr. Maurean McCarthy	1042	Susan Miller
COLLEGE OF SCIENCES AND HUMANIT		Dr. Maureen McCarthy Dr. Jill Coleman	1042	Marsha Andrews
	Assoc Dean		1042	Tamara Edwards
		Dr. Richard Petts	1042	Tamara Euwarus
		Dr. Melisa Stevens	1042	Chasity Smith
			6351	Chasity Smith
Anthronology		Chanda Fouseridge Dr. Robert Phillips	1575	Lydia Cain
Anthropology		Dr. Kobert Filmps Dr. Tim Carter	8820	Thanh Harnish
Biology		Dr. Rob Sammelson		
Chemistry Computer Science			8060 8641	Emily Malloy Kim Bechdolt
Computer Science	-	Dr. Jennifer Coy	5979	Katie Flowers
Criminal Justice and Criminology		Dr. Benjamin Gibbs	8580	
English		Dr. Sean Lovelace		Melissa Hull
Environment, Geology & Natural Resources		Dr. Petra Zimmermann	8270 1776	Teresa Wilson Teresa Wilson
Geography and Meteorology		Dr. Petra Zimmermann Dr. Bruce Geelhoed	8700	Julee Sims
History Mathematical Sciences				Carol Deiwert
		Dr. Mike Karls Dr. Jennifer Rathbun	8640	
Modern Languages and Classics			1361	Alexandra Epperly
Philosophy and Religious Studies	_	Dr. Jennifer Rathbun	1244 8860	Thomas Smith
Physics and Astronomy Political Science		Dr. John Millis	8780	Brenda McCreery Kalina Koessler
	_	Dr. Pamela Schaal	1690	Michelle Bosh
Psychological Science Sociology		Dr. Kristin Ritchey Dr. Chad Menning	5977	Lisa Etchison
Women's, Gender, and African American Stu		Dr. Chau Menning Dr. Sharon Jones	5451	Addison Smith
women's, Gender, and African American Str	iules Dir-	Dr. Sharon Jones	3431	Audison Sinith
TEACHERS COLLEGE	<u>Dean</u> -	Dr. Katrina Bulkley	3288	Amber Spaw
	Int. Assoc Dean-	Dr. Shannon Dieringer	4198	Margo Akins
	Assoc Dean-	Dr. Susan Tancock	5447	Carly Smith (CJ)
	Assoc Dean-	Dr. Kendra Lowery	5251	Lisa Renbarger
	Budget Director-	Angela Kneebone	5446	
Educational Leadership	Chrp-	Dr. Serena Salloum	8488	Trenda Whiteman
Educational Psychology	Chrp-	Dr. Serena Shim	8500	Angela Wheeldon
Educational Studies	-	Dr. Michael Steele	5460	Donita Drake
Elementary Education		Dr. Jackie Sydnor	8560	Karla Carmichael
Early Childhood, Youth, and Family Studies		Dr. Jill Walls	1460	Lydia Stanton-Roark
Special Education		Dr. Kim Martell	5700	Holly McDonald
Burris Laboratory School		Dr. Abigail Comber	4364	Brandi Hankins
		Dr. Dain Kavars	8065	Cary Witter
	Budget Director-	Emily Williams	9126	
HONODS COLLECE	ъ	D., I., P	1004	T III
HONORS COLLEGE		Dr. James Buss	1024	Laura Hargrave
	Assoc Dean-	Dr. Emily Rutter	1024	Laura Hargrave
MEDICAL EDUCATION	Director	Dr. Derron Bishop	751_5100	Jessica Donahue
HILDICAL EDUCATION	Director-	Dr. Derron Disnop	/31-3100	ocssica Donanuc

Updated July 2024

Faculty/Staff Resource Flow Chart in Response to Students of Concern

Follow the flow chart to guide you in which campus resource(s) you should reach out to based on the issue of concern and/or the behavior the student is displaying. The faculty/staff member is asked to contact one or more of the offices below for the corresponding behavior or needs.

Talk to the student to let them know you are concerned about their behavior. Use specific examples of the behavior you have seen and why it has caused you to be concerned. Additionally refer the student to services offered by any of the offices below as he/she would like as well.



https://www.bsu.edu/-

/media/www/departmentalcontent/student%20affairs/pdfs/behavioral%20intervention%20team/faculty_staff%20resource%20flow%20chart.pdf ?la=en&hash=EB6E79A284738EF2CD6B186FF994928B3C73C759

INTRODUCTION

The chairperson position is complex and faculty members who occupy the position must be both capable faculty members and skilled academic administrators. This document, prepared by the Office of the Vice Provost for Academic Affairs (VPAA), is designed to provide an introductory overview of department chairperson activities to help individuals who enter into the position at Ball State University. It also provides fundamental information, all of which is in compliance with the Faculty and Professional Personnel Handbook (FPP Handbook), which the chairperson can use as a quick guide as they navigate a range of decisions and actions. As noted throughout the document, some departments may need to tweak small elements based on college requirements. This document is designed to use in conjunction with departmental and college documents as well as the FPP Handbook.

Department chairs should regularly review and update their own department handbooks to ensure compliance with University policy and procedure. If the department does not currently have a Handbook/Guidebook, it is strongly recommended that one is developed in consultation with departmental colleagues.

Department Chair Position Description

The chairperson of an academic department is the chief executive of the department. The chairperson plans, directs, and coordinates the academic, operational, personnel, budgetary, and student activities of the department. The chairperson provides leadership and direction in the development and implementation of academic programs and in the maintenance of excellence inteaching, scholarly productivity/creative endeavors, and professional service. The Faculty and Professional Personnel Handbook states in section 16.1.1.5, that regular, full-time faculty are: "Given assignments which are recommended by department chairpersons or supervisors..." However, the chairperson is also a faculty member engaged in teaching and scholarship.

The following are characteristic duties and responsibilities of the Department Chairperson:

- 1. Serve as the department's primary spokesperson and representative to the college, university, and external community.
- 2. Provide leadership in the development and evaluation of academic programs and curriculum within the department.
- 3. In cooperation with the faculty, engage in short and long range planning for the department.
- 4. Act as fiscal agent for the department and allocate funds and resources in a manner designed to achieve excellence.
- 5. Be responsible for assignment and scheduling of department courses and faculty members.
- 6. Be responsible for hiring, supervising, and evaluation of non-faculty employees of the department.
- 7. Be responsible for recruitment and retention of excellent faculty.
- 8. Be responsible for all matters relating to appointment, evaluation, promotion, and tenure of faculty members, within the guidelines adopted by the department, college, and university.
- 9. Administer the departmental evaluation polices concerning teaching, scholarly productivity and creative endeavor, and professional service.
- 10. Act as an advocate for productive faculty members in matters concerning promotion, tenure, special assigned leaves, released time, etc.
- 11. Encourage and assist faculty members in maintaining and renewing their academic and scholarly credentials.
- 12. Oversee the continuous, regular evaluation and assessment of the level and rigor of material presented to, and required of, students.
- 13. Supervise departmental advising and mentoring—including graduate students when appropriate.
- 14. Provide day-to-day supervision of the department, including but not limited, to the following:
 - a. establishment of appropriate office and conference hours by all teaching faculty
 - b. supervision of departmental appeal/reconsideration procedures

- c. supervision of departmental meetings
- d. supervision of departmental committee structure and assignments
- 15. Participate in student recruitment, placement, and recognition of superior student performance.
- 16. Teach as required by departmental needs.
- 17. Engage in scholarly or creative endeavors and professional service.
- 18. Handle student concerns and faculty/staff personnel issues.
- 19. Maintain and develop alumni relationships and facilitate fundraising.
- 20. Maintain open and clear communication with students, faculty, and staff within the department.

Department Meeting Effectiveness

To be an effective chair requires effective communication. Department meetings are opportunities to disseminate information, exchange ideas, learn about department sentiment, solve problems, and plan for the future. Clear agendas should be prepared for each meeting and chairs should use these occasions to solicit departmental feedback to ideas and initiatives. Minutes from these meetings should be recorded, formally approved, and maintained in the department office.

It is the chair's responsibility to keep the dean informed about important departmental issues and situations. It is also the chair's responsibility to keep faculty informed about university expectations for the quantity and quality of work necessary for achieving promotion and tenure, and for salary increases.

The department chair serves as departmental representative. In this capacity the chair should present faculty thoughts and recommendations in a fair and accurate manner to the broader university community. However, faculty should not expect their department chair to abdicate their own voice in matters pertaining to the department. Chairs should express their independent opinions on departmental issues even when these opinions are not shared by all faculty members. Chairs also represent their departments at a variety of college and university functions. It is important they attend as many of these events as possible to give the department visibility and to contribute ideas representing the thoughts and values of the department.

General Fall Semester Reminders

- 1. Check that faculty teaching graduate courses have graduate faculty status
- 2. Assign mentors to new faculty
- 3. Ensure that all primary syllabi for all courses taught are on file (FPP Handbook, p. 267)

First Fall Faculty Meeting: Items to Discuss/Review

- 1. Health and safety issues
 - a. Discuss issues appropriate to the department (including what to do in case of fire or tornado, injury, or sickness in classroom; location of nearest building exits from classrooms, emergency callbox in classroom; and how to secure classrooms from outside threats).
 - b. Advise people to sign up for <u>security notifications</u>
 - c. Reporting persons of concern, discrimination, and Title IX or reporting of violations of standards and codes of conduct and ethics
 - d. Mandatory and immediate reporting of abuse or neglect of minors
- 2. Freedom of Expression (Faculty toolkit and FAQs)
- 3. University policies on harassment and discrimination
- 4. Code of student rights and responsibilities
- a. Review Academic Integrity and Grade Appeals policies
- b. Stress importance of deadlines and of reporting academic integrity violations to the VPAA
- c. Review the <u>VPAA website</u>'s information relating to academic ethics and generative AI/ChatGPT
- 5. Discuss how department addresses student complaints (if your department does not have an official policy, consider putting one in place)

- 6. Course syllabi
 - a. Stress importance of and review what they should contain, including <u>University syllabus statements</u> and attendance policy
 - b. Remind about Final exam policy and schedule
 - c. Remind about syllabi for all courses taught needing to be on file
- 7. Emphasize the necessity of meeting all classes and office hours (<u>FPP Handbook</u>, p. 89) and of notifying the department chair if a faculty member must be absent from class for any reason
- 8. Ensure that faculty know if they are teaching a core curriculum course and that they understand shared student learning outcomes (SLOs) and appropriate assessment plans
- 9. Emphasize that the granting of an "I" grade must be approved by the department chair
- 10. Remind about teaching evaluation requirements (<u>FPP Handbook</u> allows for a variety of evaluation formats, p. 160)
- 11. Remind faculty about promotion and tenure resources
- 12. Travel
 - a. Emphasize importance of completing **Authorization for Travel** Form **before** travel takes place (even if no reimbursement is requested)
 - b. International travel (new guidelines)
- 13. Discuss Faculty Success (formerly Digital Measures) requirements and trainings
- 14. Review Policy on Conflicts of Interest/Conflicts of Commitment
- 15. Inform faculty about their <u>University Governance</u> representatives on University Senate, Faculty Council, and other key committees

Department Chair Schedule

The department chair position is for 12 months (fiscal year). The chair is expected to work each day the university is open unless sick or on vacation (in which case sick days or vacation days must be taken and logged into UKG). Department chairs have 24 vacation days for the fiscal year. When a department chair is away from the office for more than a day, an acting department chair should be appointed by the department chair and the dean's office informed.

The Selection and Appointment of Chairpersons

In the event of a declared vacancy, the appropriate academic administrator (e.g., dean) will convene a meeting of all full time faculty members of the affected unit. At that meeting or before, copies of these procedures will be distributed to the full-time faculty members of that unit. At this meeting the following items will be discussed:

- 1. Should external candidates be considered? (This can occur only if a regular faculty slot will be open and the dean approves of such a consideration.)
- 2. The electorate will consist of all full-time faculty members and full-time regular and continuing contract professional personnel of the affected unit.
- 3. When external candidates might be considered, the faculty electorate will determine by simple majority vote whether the position will also be open to candidates already in the department.
- 4. Faculty (with input from the dean) will determine the qualifications for the department chair position.
- 5. If the term length is not specified in a departmental handbook, faculty will determine the length of term (the term can be no longer than five years, with the incumbent eligible for re-election if the department so desires).
- 6. A committee composed of two faculty members will be elected by the department to organize and conduct the chair election (the dean also serves as the third member of the election committee). One of the two elected members is selected as committee chair.

The department then follows whatever formal protocols they have established to identify one or more candidates for the department chair position. Be sure to look at your departmental documents and at the <u>FPP</u> <u>Handbook</u>. The two elected members of the election committee direct this process, consulting with the dean as

necessary. When the candidates have been identified and it is time for the chair election, the administrator is invited back to the department for the actual election. An anonymous ballot is taken and the votes are tallied by the election committee.

The results of the election shall be announced immediately to the electorate of the department. The acting administrator will then forward the name of the elected chairperson with the administrator's recommendation to the Provost and Executive Vice President for Academic Affairs, who will in turn notify the President of the University. As with other matters of appointment, the final responsibility for approving the appointment of the department chairperson rests with the President.

ACCREDITATION TRACKING

When applying for a program to be accredited, let the <u>Director of Assessment and Accreditation</u> know immediately to whom you are applying and specific details.

- 1. Once a determination has been made as to the accreditation, let the Office of the Provost immediately know the outcome.
- 2. Please provide copies of final reports received by each accrediting agency. In particular, if a negative report has been received, list in detail the areas seeking attention.

A log will be maintained in the Office of the Provost tracking the accreditation process and status of all departments reporting such information. This information will then be provided to all accrediting agencies as requested.

ANNUAL REPORT (EXAMPLE)

The purpose of the annual report is to chronicle the achievements/accomplishments of the department during the previous academic year in relationship to the stated vision, mission, strategic plan, goals, and objectives.

Example Annual Report Outline

- 1. Executive Summary
- 2. Overview and Status of AY Goals and Objectives
- 3. Most Important Accomplishments
 - a. Faculty recruitment
 - b. Teaching
 - c. Research
 - d. Service
 - e. Facilities and equipment
- 4. Assessment Measures and Outcomes
 - a. Learning outcomes, measures, and data
 - b. Assessments and modifications in curricula and pedagogies
- 5. Strategic Plan Milestones
 - a. List Strategic Plan Milestones for the year
 - b. Describe how the milestones were met, discuss difficulties and successes
- 6. Describe how the department used any internal/external funding to enhance accomplishments and productivity
- 7. Reallocations and reorganizations within the department
- 8. List outstanding and nationally ranked programs and their accomplishments relevant to the time period

- 9. List honors and awards of programs, faculty, students, staff and alumni
- 10. Describe the progress of partnerships and service/experiential learning
- 11. Describe fundraising accomplishments and outcomes
- 12. Conclusions
 - a. Strengths
 - b. Challenges
 - c. Future plans/initiatives

ASSESSMENT

Assessment allows departments to determine the extent to which they are meeting goals and accomplishing their missions. Assessment also enables faculty to identify and direct curricular changes. It is important to have a systematic means to ensure that all graduates of a department have obtained the necessary and appropriate knowledge and skills needed in their discipline. Each department should express the necessary knowledge, skills, and ethical standards needed for each program in clearly stated learning outcomes. It is from these learning outcomes that programs within the department will formulate an assessment strategy by identifying appropriate assessment activities.

Assessment activities fall into two categories: assessment of departmental programs, and assessment of core curriculum courses. Each department chair should appoint an assessment liaison to coordinate the assessment activities of the department and oversee the annual report; however, all faculty members within a department should be informed about and actively participating in the department's assessment goals. The assessment liaison should be tasked with keeping up to date on the correct assessment information and should reach out to the <u>Director of Assessment and Accreditation</u> (Carole Kacius, <u>cakacius@bsu.edu</u>) as soon as they are appointed.

ANNUAL PROGRAM ASSESSMENT REPORTS: Program assessment should include a variety of direct assessment measures (e.g. project, practical experience, capstone examination, portfolio development, licensure examination, etc.) and indirect assessment measures (e.g. feedback from alumni, graduating seniors, employers, etc.) to determine the extent to which graduating students have achieved the program learning outcomes set forth by the department. The results of assessment activities will then be used, with other appropriate information, to revise the curriculum when needed, to prepare various reports (e.g. annual program assessment reports, specialty accreditation reports, departmental reports). The Program Assessment website contains the template and Qualtrics submission link to upload the report by Oct. 15 each year.

ANNUAL UCC ASSESSMENT REPORTS: In addition to the annual program assessment reports, departments will submit UCC assessment reports summarizing attainment of the UCC learning outcomes for each general education course in the department. The learning outcomes for UCC courses are referred to as cognitive skills. These cognitive skills are aligned with the Indiana College Core (formerly STGEC). Instructors identify and tag course assignments/artifacts to use to assess the core curriculum. Annual UCC assessment reports contain four parts:

Part 1 - Course SLOs aligned with UCC Cognitive Skills

Part 2 - Assessment Methods

Part 3 - Results

Part 4 - Use of Results to Make Improvements

The <u>UCC Assessment website</u> contains the template, rubrics, tutorial videos and Qualtrics submission link to upload the report by Oct. 15 each year.

Questions can be directed to Carole Kacius, Director of Assessment and Accreditation at cakacius@bsu.edu.

ASSIGNED TIME REPORTS

Assigned Time Policy and Report Guidelines

As defined in the <u>FPP Handbook</u>, faculty who demonstrate scholarship may be assigned credit each semester. This productivity must be current and ongoing to merit assigned time. Faculty must annually document their scholarship activities and maintain eligibility for graduate faculty status based on their record of scholarship over the previous 6 years (use calendar year; for example January 1, 2024 to December 31, 2024). Each college has established procedures for Assigned Time. Chairs should be aware of the dates and procedures associated with reporting guidelines.

ASSIGNING FACULTY LOAD (FTE) TO COURSES

Faculty workload is reported in Banner (INB) and allows for each department to enter teaching and non-teaching activities each term. During the fall and spring semesters, a report is completed for all full-time and part-time faculty as well as doctoral fellows and graduate assistants. For the fall and spring semesters, the assigned workload for a full-time instructor is usually 12 credit hours which translates to 1.00 Full-time Equivalent (FTE). The assigned workload for a full-time GA is 6 credit hours which translates to 0.50 FTE.

Examples of Assignment Categories:

- 1. Teaching all credit and non-credit hour generating classes including face-to-faceinstruction and online courses.
- 2. Scholarly and/or Creative Productivity scholarly activities or creative endeavors undertaken in support of the university mission. Can be general fund (internal) or externally funded.
- 3. Service Activities service of the community at large, usually not involving BSU students. Includes United Way, public lectures, community projects, journal editors, planetarium director, etc.
- 4. Administration management and administrative duties including chairperson, assistant or associate chair, graduate and undergraduate program coordinators, program directors, etc.
- 5. Grants externally funded projects and/or internally funded research

FTE formula = (Calculated Workload x Percent Responsibility)/12 credit hours

Overloads: Faculty who receive assigned time for research will not receive paid overloads during the same semester in which the research time is granted. Exceptions to this policy must have the approval of the college dean.

<u>Load Averaging:</u> Full-time faculty can adjust their teaching and research load between semesters of the same academic year. Sometimes this causes a full time faculty member to carry an unpaid overload one semester (i.e., over 1.00 FTE) and less than a full load (i.e., less than 1.00 FTE) in the other, thus averaging their load over two semesters. This policy has different implications for different colleges, so following and tracking of load averaging is at the discretion of the college dean and the department chair.

CLASSES

Class Scheduling

Courses should be scheduled across all time periods and days when the university holds classes. Special effort should be made to schedule classes to accommodate both the department's traditional and non-traditional students. Faculty members are assigned by the chairperson to teach the scheduled classes. As much care as possible should be given to individual professors with regards to assigning them classes, taking into consideration their academic preparation and the days and times they wish to teach. It is, however, ultimately the department chairperson's responsibility to ensure that faculty members are assigned to teach the courses necessary for students to complete their academic programs.

Information about setting up courses, accessing Canvas, obtaining a class list, Grades, and other relevant information found on Watermark Curriculum Strategy (formerly SmartCatalog) can be found here.

Per the <u>FPP Handbook</u> (page 89), all academic units that employ faculty for any instructional load should develop a policy regarding the manner in which faculty members are to be accessible beyond actual class time. Policies are to be approved by the dean's office and communicated to faculty.

Under-enrolled Courses

Department chairpersons should carefully monitor course enrollments. Each department is allowed one under-enrolled course per semester, if necessary. No later than the end of the Drop/Add period for each semester, the chair should notify the dean's office if there is an "official" under-enrolled course. This is typically under 10 in an undergraduate course and under 6 in a graduate course.

The Provost's office is most concerned that departments and colleges are being proactive and attentive to enrollments. Departments and colleges should avoid offering courses too often and offering too many courses or too many sections. Upper-level courses with low enrollments become a problem mainly if too many are offered in a semester. Department chairs should also pay close attention to the impact of the CORE on lower-level enrollments, as well as to shifts in the numbers of majors and minors.

The dean's office is not allowed to grant exceptions for more than one under-enrolled course per department. If a department has more than one course that does not meet the minimum enrollment requirements, or that has not enrolled enough students to "double-count," then the chair must make accommodations for the responsibilities of those faculty members. In most cases, this will mean assigning additional responsibilities to the faculty member for the semester in a way that makes sense for the department's needs. The department chair should inform the dean's office in writing about these arrangements.

Finally, keep in mind that an Instructor of Record **must** be assigned to all courses, especially Dissertation and Thesis courses, which would be difficult to identify later when it is time to assign grades if the instructors' names are not entered at the beginning of the semester.

Class Attendance

Student attendance at class meetings is expected. Faculty are required to establish their own attendance policies for their courses and ensure that they communicate these policies through their course syllabi and in class and/or in Canvas. Course attendance policies are up to the individual faculty but must be consistent with University policy (e.g., funeral and bereavement leave, jury duty, late course addition, military absences, observance of religious holidays, pregnancy leave, and university advisories). Faculty members should take attendance in all classes—even if there are no points associated with attending. Faculty may be asked to provide the last date of attendance for a student in association with financial aid requirements.

When students have documented field trips or other activities as a part of another course or university business they are taking, faculty are expected to allow students to make up all missed course activities during their absence including, but not limited to, class activities, assignments, and final examinations, provided that students have alerted the faculty members in advance. Students should not be penalized for their absence while representing the University. When possible, students are expected to complete these activities before their absences.

Faculty members are expected to meet all scheduled class times for courses they are teaching. If a faculty member must be absent from class for any reason, they must notify the department chair. If a faculty member misses a class because of illness, attending a professional meeting, etc., every effort should be made to have a faculty colleague substitute for them so class time is not lost for students. The department chair may have to assist in finding a suitable substitute. Classes should not simply be cancelled except in rare and unusual situations when no substitute or alternative assignment is available, especially given the array of options available including podcasts, Panopto, etc. If a class must be cancelled because a substitute cannot be found, then the faculty member must establish a written plan for making up the missed class time and provide a copy of the plan to the department chair.

Please keep in mind the <u>policy</u> about accommodation for religious observances. The University is continuing its efforts to accommodate faculty, professional personnel, staff, and students who wish to be absent from their duties or their classes during their religious holy days.

In the case of faculty, professional personnel, and staff, this means that whenever possible such individuals should be allowed to make other arrangements for fulfilling their duties (rescheduling, compensatory time, etc.). When this is impossible, vacation days may be taken. Individuals should not be expected to attend social activities that conflict with their observance of holy days. In the case of students, this means that they should be provided reasonable opportunity to make up missed examinations and other class assignments and expectations.

The university is committed to the support of a pluralistic environment that respects the traditions and beliefs of all of its members. Our recognition of holy days is one way in which we will help ensure that this occurs.

Providing Access and Opportunity for Students with Disabilities

The role of the Office of Disability Services (DS) is to determine reasonable and appropriate accommodations for students with disabilities as outlined in Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990, as amended in 2008. In determining who is eligible for accommodations, DS reviews relevant medical and psychometric documentation of the student's disability. When deciding what accommodations would be reasonable for a student with a disability, DS is careful not to offer an accommodation to a student which may violate the integrity of the course or fundamentally alter an essential component of the course. DS strives to ensure the civil rights of our students with disabilities while at the same time protecting institutional standards.

Go to the DS <u>website</u> for our <u>academic accommodations for students with disabilities policy</u> and <u>faculty resources</u>, including tips and strategies for teaching students with various types of disabilities.

The following statement is required for all BSU syllabi.

If you need course adaptations or accommodations because of a disability, please contact the instructor of record as soon as possible. Ball State's <u>Disability Services</u> office coordinates services for students with disabilities; documentation of a disability needs to be on file in that office before any accommodations can be provided. Disability Services can be contacted at 765-285-5293 or <u>dsd@bsu.edu</u>.

Grades

Grades must be submitted online through Canvas or Banner, according to the <u>guidelines from the Registrar's office</u>. Currently grades are due on the Wednesday after Commencement each semester. Any courses or students for which grades are not submitted become the responsibility of the department chair, who must contact the faculty member in question and provide a timely solution to the situation.

Although grades are the responsibility of faculty members to assign, there are at least three situations when the department chair must be involved with a grade.

- 1. Department chairs must approve the granting of an "I" grade. An "I" grade can be given to a student whose work at the close of the semester or summer term is incomplete because of illness or some circumstances beyond the control of the student. It is important that the condition for removing the "I" be as specific as possible and limited to as short a period as possible, and that these terms are presented in writing. "I" grades are not given so a student can retake the complete course, nor should they be offered when a student has to complete a significant amount of work in the course. Unless an earlier completion date is specified by the instructor, an "I" grade awarded will expire as follows:
 - a. For undergraduate students: For Fall enrollment, by May 1; For Spring and/or Summer enrollment, by December 1. An exception is made when an extension on the timeline has been recommended by a department chairperson and approved by the appropriate dean.
 - b. The maximum time permitted for the completion of an I grade for a graduate course is 12 calendar months.
- 2. Department chairs must also approve a "change of grade." It is important that the department chair understands why the grade a student received originally is being changed. The chair should make sure there is a rationale for the proposed change stated on the grade change form before it is forwarded to the dean's office for approval. This is especially true if the change of grade is for a course that was offered more than one semester in the past.
- 3. Department chairs should also be involved in a faculty member's decision to give a student a "W" grade, and the chair's signature is required if the W will be given as a "change of grade" after the semester has ended.

Because of federal guidelines for financial aid, as well as the state's goal for students to graduate in four years, we are under increasing pressure to be fair and consistent in our decisions about late withdrawals. To request a late withdrawal, students must have "verifiable extenuating circumstances" (FPP Handbook, p. 266). Examples of inappropriate (but common) requests include the following: the student is not passing the course or not doing as well as the student would like in a course, the student decides to change their major and discovers that this course is no longer required, or the student is participating in too many extracurricular activities. Keep in mind that students have a generous number of weeks during which they can withdraw for any reason, without faculty permission.

In most cases where a student seeks a late withdrawal, the instructor should ask to see documentation that supports the request, and should not give this permission if the student cannot produce verification. If a faculty member or department chair believes strongly that an exception should be made for a particular student, they may provide the student with a letter to support the student's petition. The only person who can assign the final grade to the student (even if the late withdrawal is approved) is the faculty member; however, a grade of W is not an option without permission from the dean's office. If you or your faculty members have questions about individual cases of requests for late withdrawals, please contact your dean's office.

If a student wants to withdraw from all courses, that student must go to the Student Center, Room 120 or email <u>cardinalcentral@bsu.edu</u> to first <u>discuss their options</u>. If a student has been approved a withdrawal from all classes, notification will come to the instructor.

Grade Appeals

Department chairs are responsible for advising their faculty members concerning the <u>Grade Appeal Process</u>. Please notice that there are specific procedures that must be followed exactly, and that the formal appeal process is entered only after the student has tried to resolve the situation with the faculty member and the department chair. Faculty members are encouraged to include a link to the <u>Grade Appeal process</u> on their syllabi. Grade appeals are based on a specific set of criteria. When a student comes forward with a complaint about a grade, the student may actually want to file a complaint against the faculty member, which represents a different set of procedures; some students may want to file both a grade appeal and a formal complaint. If a student presents a written complaint, the department chair is required to meet with the faculty member to discuss the situation and to follow the procedures listed under "Personnel" in this document.

Final Exam Guidelines and Schedule

- 1. Each class shall meet during the final examination period except in cases when university electronic exam services are used or where the department chairperson has agreed in writing that such a meeting is not necessary. Faculty using electronic testing services for their final examinations will notify their chairpersons.
- 2. In cases where instructors are using any university electronic testing service, the exam may be scheduled for any length of time during final exam week but must include the regularly scheduled examination period.
- 3. Summer School and Intersession final examinations are to be administered on the last regularly scheduled class meeting day.
- 4. No final examination (the last examination of the term) shall be given prior to the start of the designated Final Examination Period except with written permission of the department/school chairperson and the college dean.
- 5. Examinations administered during the designated Final Examination Period must be given on the day and at the time listed on the official Final Examination Schedule (Fall and Spring Final Exam Schedule).
- 6. The time/day for an examination is determined by the first "non-lab" contact of the week listed on the course master schedule.
- 7. No student will be required to take more than two (2) final examinations in one day. In cases where a student has difficulties in solving this problem, the Provost and Vice President for Academic Affairs or his or her designee shall make the necessary adjustment(s).
- 8. The open time slots are primarily reserved for necessary one credit hour course final examinations, for make-up examinations, for arranged class examinations, and for examination time/day conflicts. Time/day conflicts are to be adjusted in the fall semester by the course whose department abbreviation is nearest the beginning of the alphabet and in the spring semester by the course whose department abbreviation is nearest the ending of the alphabet.
- 9. Courses meeting for fewer than fifteen (15) weeks must arrange for an "early" final examination or utilize one of the open time slots.
- 10. With the exception of group and open time slot examinations, all final examinations are to be administered in the room in which the course is scheduled except when university electronic exam services are used.
- 11. Examinations will begin and end promptly within the scheduled time period.
- 12. If faculty need an exception to these policies, they should communicate that to the chair.

FERPA

Department chairs must be familiar with the Family Educational Rights and Privacy Act, or FERPA, (also called the Buckley amendment) a federal law in place since 1974. Review the information about <u>FERPA</u>, including what may and may not be released and the appropriate forms that students need to fill out before any information can be released to parents. Information on what's important to know about FERPA and class recording can be found <u>here</u>.

Department chairs and faculty members are **not allowed to share any information** about a student with a third party, including a parent, without a signed <u>FERPA form</u> from the student. This includes any information given out over the phone or in a letter of recommendation (including GPA and grade).

Academic Dishonesty

Department chairs should be actively involved in advising their faculty members concerning the Student. Chairs should be familiar with the difference between the informal resolution and formal resolution processes, and be sure that their faculty members are aware that **even with an informal resolution**, a record of the decision must be filed with the Office of the Vice Provost for Academic Affairs. Faculty members should use the Student Academic Ethics Reporting form. Faculty members should include a statement about Academic Dishonesty and a link to the Student Academic Ethics Policy on their syllabi.

Occasionally students will buy and sell course material on commercial websites such as Course Hero or Study Soup. These sites allow students to register, pay a fee, and download lecture notes, test questions, and other materials from courses taught by Ball State University faculty members. The law in this area is complicated depending on the type of materials being posted and who "owns" the rights to the materials being sold on the site. However, it is inappropriate for any student to post materials that a faculty member has created and, thus, has ownership over. It is also a violation of our <u>Information Technology Users' Privileges and Responsibilities Policy</u> Section 6c for students to use Ball State supported systems (e.g. Canvas or Ball State email) to solicit or advertise for these sites. Students violating this policy may be referred directly to the <u>Office of Student Conduct</u>.

Incidents of Harassment and Discrimination

Our institutional commitment to the enduring value of "inclusiveness"—to respect and embrace equity, inclusion, and diversity in people, ideas, and opinions—means that we have a shared responsibility to be informed and respond to incidents of harassment and discrimination through university policy and procedure.

Students reporting incidents should be directly connected with university policies and resources to efficiently address their concerns. <u>Student Affairs</u> will remain a resource for students who experience negative incidents on campus and support students in identifying university policies and campus resources that meet their needs.

Students reporting incidents should be empowered to utilize university policies, taking direct action to address their concerns. Students may continue to report incidents of concern through <u>Say Something</u> and <u>EthicsPoint</u>.

CLASSIFICATION OF INSTRUCTIONAL PROGRAMS (CIP) CODES

The Classification of Instructional Programs (CIP) is the taxonomic coding scheme used for instructional programs in higher education in the United States for tracking of program activity.

Each CIP code is a six-digit number (xx.xxxx) with the first two digits representing the general disciplinary area. The CIP titles and program descriptions associated with each code (Appendix A) are general categories for program data and not necessarily exact titles of specific majors used by individual institutions.

The last four digits of the CIP code represent more specific program elements within the general discipline. These can be searched and reviewed on the National Center for Education Statistics (NCES) <u>database</u>.

Ball State University CIP Code Assessment and Assignment

The Office of the Vice Provost for Academic Affairs reviews Ball State University programs regularly to ensure CIP codes assigned are appropriate. The Office of the Vice Provost for Academic Affairs is solely responsible for submitting and maintaining Academic Program Inventory (API) forms, the official inventory of program offered by higher education institutions in Indiana.

New programs within the university will have an appropriate CIP code assigned based on the program descriptions. Departments and Colleges are encouraged to review the CIP code database to suggest appropriate CIP codes and ensure accuracy. CIP codes will be evaluated during the process of new program development. Once a new program has received final approval, the CIP code and program title will be added to the state API Database by the Office of the Vice Provost for Academic Affairs. More information can be found here.

CURRICULUM

Department and College committees will review and recommend approval or disapproval of a curriculum proposal based on a determination of: (1) pedagogical soundness, (2) consistency with the College and University goal that all students are provided with a strong foundation of ideas and skills to pursue fulfilling lives and meaningful careers, and (3) adequacy of resources within the Department and College.

As of July 1, 2019, the University has moved to the use of <u>Watermark (formerly Smart Catalog)</u>. The Program change process can be found <u>here</u>.

For each new course proposal, there should be a primary syllabus (a syllabus containing information useful for anyone teaching the course, rather than the specific course outline of a single professor). According to the FPP Handbook: The syllabus is a course guide and should include a general, rather than a specific, description of the following constructs: Course description; Course objectives; Course rationale; Course content, format, and bibliography. These should be on file with the department.

For curriculum changes that clearly will affect another department, consult with that department and resolve any differences before forwarding the proposal to avoid a possible demurrer later.

Please note: It is the responsibility of the chairperson to review all curriculum postings that are presented for approval and also to review all University postings, which will be announced by the Office of the Registrar and posted here.

Department chairs should check for the accuracy of their own departmental postings, and also check to be sure there are no problems or conflicts with curriculum proposals presented from other departments. If you do have a problem with a curriculum posting, follow the procedures in the FPP Handbook for filing a demurrer.

The department should conduct an annual review of courses in the catalog with an emphasis on courses that have not been taught during a current catalog cycle. Based on this annual review, decisions can be made concerning keeping a course, revising it, or deleting it from the department's offerings.

EVENTS

Department chairs are responsible for attending (or coordinating attendance for) certain events over the course of the academic year. These events include, but are not limited to, the following:

Academic Leadership Group

The Provost holds these meetings monthly and all academic administrators from department chairs up to the President are invited and strongly encouraged to attend. Currently it is held at 8:30 a.m. on Wednesdays during the first week of each month, and announcements about the agenda will come from the Provost's office.

Cardinal Preview Days

These are admission events, usually held on Saturday morning. There are typically two events in the fall semester, and two in the spring. There is also a third spring event called Admitted Student Day. The department will need representation at all of these events, so that potential students can receive information about the opportunities in our programs.

Commencement

There are three commencement ceremonies each year, held in December, May, and July. Faculty members, according to the <u>FPP Handbook</u>, are expected to attend at least one Commencement ceremony each year.

Faculty and Staff Recognition Luncheon

Department chairs are expected to attend this event, held in mid-April, if they have faculty members who are being recognized for 15, 20, 25, etc. years of service.

Freshman Convocation

The University's official first academic event for new first year students at Ball State, where we formally welcome first year students to campus, speak about the exciting year ahead, and recognize the enduring values of our University. New first-years who live in the residence halls are required to attend Convocation with their resident assistant. Transfer and commuter students also are encouraged to attend.

Omega Dinner

Department chairs are expected to attend this event, held in late April, if they have a faculty member who is retiring.

FACULTY MENTORING

Faculty mentoring resources are available for both new faculty and established faculty through the Office of the Vice Provost for Academic Affairs, including New Faculty Orientation, Tenure-Line New Faculty Academy, Non-Tenure Line Faculty Academy, mentoring resources, and professional development programs.

In addition, department chairs should assign a faculty mentor to all incoming faculty and regularly assess the mentoring process.

FACULTY SUCCESS (DIGITAL MEASURES)

The Faculty Success application is available to all faculty members to record information about their research/creative endeavors, teaching, and service activities. Their accomplishments will be readily available for possible inclusion in annual activity reports, promotion and tenure, accreditation, reports to external constituents, and other departmental, college, or university uses. Information should be updated on a regular basis to ensure accuracy. More information, including documentation and training materials, can be found on the VPAA website.

GRADUATE SCHOOL CONDITIONAL ADMISSION

Ball State University increased the number of students admitted on "conditional admission" beginning in spring 2009. In addition to the TOEFL, some students take the IELTS and need to score 6.5 or above for regular admission. In general, students cannot hold an assistantship while in IEI (Intensive English Institute). If a department wants to have an exception, the procedure below applies.

Conditional Admission Students will be admitted with the following guidelines:

- a. All graduate students with a TOEFL score of at least 550 (or IELTS score of 6.5 or higher) will be processed by the graduate school and sent on to the departments.
- b. All graduate students with TOEFL scores of 549 or less (or IELTS score of less than 6.5), will be processed as "Conditional Admission" by the graduate school and sent on to the department. These students will also need to complete their English competencies before they start their academic programs, unless item "c" comes into play.
- c. For those departments wishing to ...
 - 1. accept and/or provide an assistantship to a student with a TOEFL score of 549 or less, and/or
 - 2. request a "conditional admission" student start their academic program before they complete their English competencies

...the department will make a request through their dean's office, the Graduate School, and IEI, in that order. With consultation and agreement between all three of those entities, approval will be granted by the graduate dean.

HIRING FACULTY

Before Hiring

When department chairpersons have to hire, they should work with their dean's office and <u>Human Resource Services</u> (HR). Detailed information about fields and processes in HR-TMS can be found in the <u>system guides</u>. Departments may also wish to meet with the <u>Associate Vice President for Inclusive Excellence</u> to discuss recruitment of a diverse candidate pool.

Requesting Position in HR-TMS

Position requests - justify the position based upon student demand, contribution to the department's future direction (as indicated in the department strategic plan, if available), contribution to the university strategic plan, connection to the core curriculum, and synergy with or requirements of other university units. Departments should also provide an <u>inclusive recruitment plan</u> consistent with best practices within your discipline.

When the position request has moved through the HR-TMS workflow and is fully approved, you may begin the posting in HR-TMS. Enter all detail regarding the posting (desired start date, number of calendar days applications will be accepted, and your search committee members).

The posting allows you to indicate your recruitment plan for this search and determine the type of documents the applicant must submit. The posting is sent through HR-TMS directly to HR for review and will be posted on the applicant portal.

Search Committee

All search committees created for hiring faculty members and professional personnel must receive training from the Employee Relations Office early in the search process, certainly before campus interviews. Committees that have not held the required meeting will not receive approval to interview candidates until said meeting has been held. Department chairs may wish to hold information sessions for their entire department rather than just the search committee.

Reviewing Applications and Interviewing Candidates

You may begin reviewing applicants and even reach out to them with phone screening as applications are received. When you determine your long list, and begin your phone interviews to narrow that down to the short list of interviewees, ask all candidates the following: "Are you legally eligible for employment in the United States?" By asking the question of ALL candidates on the long list, your search committees avoid having to make assumptions about status or asking additional questions that may be considered illegally invasive. If the answer is NO, drop that candidate from consideration.

The "Request to Interview" candidates on your short list cannot be submitted through HR- TMS until after the posting is closed. Before submitting the Request to Interview, code all of the applicants that you do not plan to include in this request process.

The "Request to Interview" is a two-stage process: A candidate must be placed in the "Request to Interview" status and then moved to the AVP-Dean level for approval.

After Completing the Interviews

When you have completed the interviews, check on <u>all</u> finalists' references and their last seven years of experience. Do not wait to do so for only the selected candidate as this will delay your offer.

Before making the offer, please call the dean or the associate dean with oversight of faculty hiring to confirm the salary offer.

The department should move the selected candidate to "*Recommend for Hire*" in HR-TMS. That should happen simultaneously as you prepare to make the offer. Moving the candidate to "*Recommend for Hire*" in HR-TMS alerts HR to initiate the **background check**. The department also will need to initiate the **hiring proposal** in HR-TMS. This document, when fully approved, is the vehicle that places the selected candidate's assignment in Banner and alerts HR to produce the official offer letter. Human Resources will alert the new hire to submit the information for the Background Check and provide the information necessary to establish an employee record and ID# in Banner. The department will be notified when the background check results have been received.

Use the sample recommendation letter (Appendix B) to compose a letter to send the selected candidate stating that the recommendation is contingent upon a background check. Note that this letter will include the starting salary. This is a recommendation for employment, as only the University President can make an official offer to the candidate. Forward a copy of the signed recommendation letter to your dean's office.

After Selected Candidate Accepts Offer

Refer to the new employee to the <u>Employee Onboarding Guide</u>. They must visit HR Solutions Center (Administration Building, Room G008) on or before the first day of employment to complete an I-9 form to conclude their employment verification process. They will also need to provide an original transcript of their highest degree and a complete vita/resume to Human Resources within their first week of employment.

Degree and Rank for Non-Tenure Line Faculty

It is normally expected that a Master's Degree is the minimum academic preparation for teaching college courses. In some cases, significant professional experience in the discipline being taught can substitute for the graduate degree but the dean should be consulted before employing the faculty member. This should be considered the exception rather than a common occurrence; departments facing this possibility must develop a tested experience/experience-based policy.

The entry-level rank of Assistant Lecturer/Researcher/Clinical Lecturer/Lecturer of Practice is appropriate for those employed with less than the terminal degree in the discipline. A non-tenure line faculty member with a terminal degree in the discipline may be given the entry-level rank of Assistant Teaching/Research/Clinical Professor/ Professor of Practice.

Recommendation for Unusual Appointment - <u>Tested Experience/Experience-based Qualifications</u>
Ball State University ensures that all instructional faculty and faculty responsible for developing curriculum possess the academic preparation, training, and experience to teach in an academic setting, meet or exceed the minimum requirements of accrediting bodies, and accomplish the mission of the institution.

When determining qualifications of its teaching faculty, Ball State University considers, where appropriate, undergraduate and graduate degrees, related work experiences, professional licenses and certifications, or other demonstrated competencies and achievements that contribute to effective teaching. Guidance regarding these criteria is contained in the Higher Learning Commission document entitled "Determining Qualified Faculty Through HLC's Criteria for Accreditation and Assumed Practices." Forms and more information can be found here.

Visas

We are increasingly facing immigration issues, usually very late in the recruitment process. Visa approval can take from two to four months and has an approximate cost of ~\$850. To expedite the process, there is an additional charge of \$1000. When individuals are employed who need a visa to be eligible to work in a department, the department is expected to pay the fees associated with the particular visa required. The cost of these visas varies and often increases with little warning. Some external grants allow visa expenses when individuals needing a visa are employed on grant funds. Before approving a grant proposal that includes personnel, it is prudent for the department chair to anticipate possible visa charges and make sure the grant allows such expenses.

After an offer has been made to a candidate who is legally eligible for employment in the US, you can ask questions about H-1B, OPT or other visa status, but not before. H-1B visa sponsorship by the University will be limited to tenure-line positions only. In all non-tenure line faculty searches it is important that you include the following statement: "Candidates for non-tenure line faculty searches must have current authorization to be employed in the U.S. without employer sponsorship."

If you have any questions about this procedure, please ask your dean's office BEFORE taking any actions or making any decisions.

Moving Expenses

All requests for moving expense allowance must be approved through the Provost's Office.

Hiring Emeriti Faculty

In order to remain compliant with federal regulation, any and all emeriti faculty you wish to hire need to be verified for employment by the beginning of the fall term. This includes recent retirees and retirees who have been teaching for us for many semesters. To be verified for employment, they must present the appropriate documentation to Human Resources.

Employment Verification information may be found here. To be verified for employment, individuals need to present the appropriate forms of identification. The most commonly presented forms of acceptable identification are either: 1) an unexpired Passport; 2) a Social Security Card and Driver's License; or, 3) a Birth Certificate and Driver's License.

Depending on the length of time the faculty member may have been separated from the university, a background check may also be required. In general, if the emerita/us faculty member has been teaching for you consistently over the last few years, a background check will not be required.

Faculty Onboarding Procedures

Department chairs should review procedures for <u>faculty onboarding</u> and the supervisor onboarding checklist and assign a faculty mentor to new faculty. Human resources provides a <u>new employee onboarding checklist</u> that should be provided, reviewed and completed by new faculty in conjunction with unit and university support.

IMMERSIVE LEARNING AND HIGH IMPACT PRACTICES

Immersive learning brings together interdisciplinary, student-driven teams guided by faculty mentors to create high-impact learning experiences. Through immersive learning, students earn credit for working collaboratively with businesses, nonprofits, and government agencies to address community challenges. Students, faculty, and community partners can participate in immersive learning activities. Immersive learning course development funds, professional development, projects, and community parnters can be found here.

Ball State University also has a significant focus on other <u>High Impact Practices</u> (HIPs) such as Immersive Learning, Undergraduate Research, Study Abroad/Away, and Diverse Perspectives. These learning experiences are key to student success and faculty satisfaction. Review the HIPs resources and consider ways your faculty could include these experiences in your department's curriculum.

PERSONNEL ISSUES

Documenting Personnel Issues

It is important to have <u>a written record</u> anytime the department chair has a discussion with a faculty member who has done (or is alleged to have done) something inappropriate. The content of a discussion between the department chair and a faculty member will be perceived quite differently by each party—especially a few weeks or months after the discussion has taken place. The following sample letter can be a guide for establishing a written record:

Dear Dr. Faculty Member,

This letter summarizes our meeting today in my office when we discussed the written complaint I received on April 30 from two students concerning the term paper you assigned on April 25 during the COURSE 101 class session at 1:00 p.m. I indicated to you that I had received one other student complaint (not written) on April 26 about this same issue.

The written complaint alleges that during the April 25 COURSE 101 class session you assigned a 30-page term paper that was due on April 30. This paper was to have no less than ten footnotes from at least eight different sources. The complaint says you indicated the subject matter had to be related to saline soils even though that topic had not been discussed in class or in any of the assigned readings. The complaint also said that there was no mention of a required term paper in the course syllabus you distributed to students on the first day of class, and there had been no mention of a term paper any time during the semester until April 25. The other student complaint (not written) indicated that if the paper was not turned in on time there would be a one-letter grade penalty for the final grade.

You explained to me that you did assign the term paper on April 25. The reason for not assigning it earlier was that you hadn't realized students in this class had such poor writing skills until you read their midterm essay tests. The term paper assignment was an attempt to help them write better and learn how to express themselves. Since most of these students are juniors and have yet to take the University Writing Exam, you were trying to help them. You also said their attendance in class had been poor and most had not put forth much effort learning course content. The term paper would help remedy this problem.

I indicated that a term paper requirement should be announced and be described in your course syllabus at the beginning of the semester. I suggested you talk with Dr. Experienced (your faculty mentor) and get her guidance on developing a course syllabus and on ways to motivate students who seem less than interested in course subject matter. I think you will have less complaints from students by keeping them well informed of course requirements and not "springing" surprise requirements near the end of a semester.

Sincerely,
Department Chair

Copy to Personnel File

It is important that all written records of personnel issues be placed in the faculty member's personnel file and the faculty member made aware that this is happening. The faculty member has the right to place a written explanation in their personnel file concerning what was alleged in the chair's letter. Whenever a student lodges a complaint against a faculty member in writing, it should be signed and the department chair should let them know that the complaint will be shared with the faculty member. However, under most circumstances, the signed complaint should not be shown to the faculty member while the student is in that faculty member's class. Anonymous complaints are not included in the personnel file or the basis for any further action.

In Case of the Death of a Currently Employed Faculty or Staff Member

The event discussed below will be unique to the individuals and units involved. We hope that as an academic affairs administrative leader you do not face the situations discussed below, but this document is provided as a guide to help you navigate a difficult, emotional, and often unexpected, circumstance should it arise. You should feel free to contact Counseling Services for guidance for yourself, your faculty and staff, and your students at any point in this process. Additionally, you should feel free to contact the Office of the Provost for guidance in navigating conversations and processing necessary personnel paperwork. [Note: If the unit is notified of the passing of a retired university employee by someone other than University Human Resource Services (UHRS), please notify UHRS.]

If university member is discovered to have passed away while on campus:

- 1. Contact University Police Department (UPD) at 285-1111
 - a. UPD will work with the university to determine notification of next of kin.
 - b. UPD can also be contacted if you suspect a need for a wellness check.
- 2. Contact and notify <u>University Marketing and Communications</u> (MarComm) at 285-1560. Do not issue any statement on behalf of the unit/college until confirmation of family notification has been received and permission from MarComm and your dean have been given. Please request that your faculty and staff also refrain from making statements to the media or posting on social media until we know notification has been received. If necessary, please communicate this to students, as well.
- 3. Contact and notify HR Solutions Center at 285-7664.
 - a. HR Solutions Center will contact Payroll and Employee Benefits.
 - b. HR Solutions Center will notify AVP HR and/or Director of HR to work with unit head/dean.
 - c. If you believe the deceased was an actively enrolled BSU student, please let Sandy know so that she can include this information for PEB and notify Student Affairs. Student Affairs will notify the faculty of record accordingly.
- 4. As needed, contact Employee Assistance Program (EAP) and the Counseling Center to arrange support for faculty, staff, and students.
 - a. To discuss EAP resources, please call Working Well at 285-9355. After hours employee help is available at 1-888-456-1324.
 - b. To discuss services from the Counseling Center, please contact Dr. Bill Betts, Director of Counseling and Health Services at 285-1264.
- 5. Separation Procedures: please see below.

If the unit is notified of the passing of an actively employed university member by other than University Human Resource Services (UHRS):¹

- 1. Contact and notify HR Solutions Center at 285-7664.
 - a. Sandy will contact Payroll and Employee Benefits
 - b. Sandy will notify AVP HR and/or Director of HR to work with unit head/dean as needed.
 - c. If you believe the deceased was an actively enrolled BSU student, please let Sandy know so that she can include this information for PEB and notify Student Affairs. Student Affairs will notify the faculty of record accordingly.
- 2. As needed: contact <u>Employee Assistance Program</u> and the <u>Counseling Center</u> to arrange support for faculty, staff, and students.
 - a. To discuss EAP resources, please call 285-9355. After hours employee help is available at 1-888-456-1324.

- b. To discuss services from the Counseling Center, please contact Dr. Bill Betts, Director of the Counseling and Health Services at 285-1264.
- 3. Director of Employee Benefits, Dean, Unit Head, and Director of Human Resources will work together to discuss who will reach out to the family to discuss benefits (if any) and separation procedures.
- 4. Separation Procedures: Official Forms
 - a. For faculty and professional personnel: To ensure correct information and appropriate university recognition, <u>please complete a Employee End of Service Form</u>. Request Emeritus or Honoratus status if eligible. (UHRS will confirm eligibility.) <u>PEB</u> handles information regarding staff employees.
- 5. Separation Procedures: Handling of personal items, office space, equipment, and keys. How separation is handled depends greatly on the circumstances surrounding the event and the relationship between the university and the deceased's family and/or the relationship between the deceased and the family. Unit heads should feel free to reach out to their respective deans, the Provost's Office, and/or Human Resources for guidance and assistance. The following are recommendations:
 - a. Reach out to HR to determine the emergency contact/next of kin. This may or may not be the person who informed you of the employee's passing; seek guidance if it is not or if you do not have sufficient information to determine with whom to communicate.
 - b. Inform the family member that the employee's personal belongings are available for retrieval at a mutually convenient day and time.
 - c. Have someone available to assist the family. If it is clear what are personal belongings and what belongs to the university, offer to pack the personal belongings for the family.
 - d. If the family is not close geographically, we can make arrangements to store belongings, dispose of belongings, or ship some belongings. Please contact the Provost's Office for assistance.
 - e. Request the return of keys, laptop, and other university equipment as needed. (In some circumstances, the unit head may wish to have the office temporarily rekeyed.)
 - f. For assistance with technology (e.g., retrieval of data or wiping of computers), contact the IT Helpdesk (285-1517) as needed; notify General Counsel (285-5162). As a general rule, the university does not provide e-mail or files access to family members or provide copies of any information stored/retrieved.
 - g. For assistance with an e-mail notice or forwarding of e-mail, please contact the Helpdesk (285-1517).
 - h. For assistance with Canvas access, please contact the Helpdesk (285-1517). Instructor of Record should be changed as quickly as possible.
 - i. If you know or suspect the or employee was a PI or part of a grant, please contact the Sponsored Projects Administration Director of Post Award, Compliance, and Operations at 285-5085.
 - j. To see if the faculty member may have library books or other materials checked out, please contact the library at 285-5143.
 - k. If the family indicates there is no interest in belongings or in communicating further with the university, please verify in writing and provide to the Provost's Office.
- 6. General Information regarding IT security, e-mail, and Banner access: Once an employee is flagged as deceased in Banner, processes are in place to remove their access to all ERP systems. Most are done automatically, a few are assigned as tickets to be done manually. Their account also becomes flagged as ineligible for Active Directory, and their BSU username will be shelved at the next system update (either March or October).

¹ These steps may vary depending upon notification to the university by the family member. Sometimes the notification is given directly to the unit; sometimes HR or PEB receives the notice first; sometimes notice is given through another. Sometimes we receive notice through an obituary. Our goal, as much as possible, is to respect the wishes of the family and support them through their loss. We also wish to support you and your unit and are available to assist as needed.

In Case of the Death of a Student

Personnel from the <u>Division of Student Affairs</u> will notify appropriate offices when there is a death of a currently enrolled student (undergraduate or graduate, on-campus or online). The Vice President for Student Affairs (or designee) will serve as the primary contact for families and will conduct follow-up with the university community as appropriate.

Student Affairs personnel will notify the appropriate offices via email. The Vice President for Student Affairs (or designee) will notify instructors by email with specific information pertaining to the course and section the student was registered.

In the event that another office is the first to learn of a student's death, that office should notify the Vice President for Student Affairs (or designee). In the event of the death of an online student, the notification may also go to the appropriate staff in the Division of Online and Strategic Learning.

Contact: Office of Dean of Students

Phone: 765-285-1545

Contact: Online and Strategic Learning

Phone: 765-285-1581

Reminders to Department Chairs and Faculty

If you hear of a student's death from any source other than the Dean of Students Office or Vice President for Student Affairs, please contact the Dean of Students and take no other action until you receive official notification.

The death of any student is troubling, regardless of the cause. Often announcements are necessarily vague due to a variety of reasons, including confidentiality protections, unknown cause of death, and honoring the wishes of family members. Please know that the cause of death will not be communicated by the University. The University is not always told, and it isn't necessary information for our records. Ultimately, grief centers on the hole that is left by the person's absence more than the details of the actual cause. As faculty and staff navigate with department and college leadership on if/how to announce a student's death, consider the class dynamic, peer projects and interactions, and the reason for announcing any news. Know that the Dean of Students and Counseling Center staffs are available to consult as you navigate this situation.

You may communicate with the family if they reach out to you, but FERPA still applies and you should refer them to the Dean of Students. Condolences are sent by the university, but departmental or individual condolences may be sent at your discretion.

Depending on the timing of the passing, the issuing of a grade in the course may be appropriate especially if the family is requesting a posthumous degree or certificate of recognition.

If the family or a faculty member asks about a posthumous degree or a certification of recognition, please review the policy in the <u>FPP Handbook</u> AND contact the Provost's Office for further guidance.

As needed, contact <u>Employee Assistance Program (EAP)</u> and the <u>Counseling Center</u> to arrange support for faculty, staff, and students.

- To discuss EAP resources, please call 285-9355. After hours employee help is available at 1-888-456-1324.
- To discuss services from the Counseling Center, please contact Dr. Bill Betts, Director of Counseling and Health Services at 285-1264.

Bereavement Leave

Full-time employees are eligible for time off with pay in the event of a death of a relative. The length of time varies based on circumstances. Please work with HR to ensure appropriate guidelines are followed. Find more information here

Leave Policies

Additional policies regarding family and medical leave, emergency leave, military leave, military service benefits leave, mutual leave, parental leave, personal leave, and study leave can be found here and in the FPP Handbook. Please make sure that the appropriate administrator or administrative coordinator knows how to document payroll and time keeping issues through UKG.

POLICY REGARDING MINORS

Any university employee, student, or volunteer participating in programs involving minors must comply with the requirements of the <u>Ball State University Policy Regarding Minors</u>. Review the <u>policy</u> during the planning stages of any program that will involve minors. Contact the Office of Risk Management at 285-1110 for additional assistance.

PREFERRED NAME POLICY

The university allows any students to use a first name different than their legal name (as listed on their driver's license, Social Security card, Tax Identification Number card, or passport) on certain university education records. Ball State will display the preferred first name to the university community where feasible and appropriate and make every effort to update reports, documents and systems accordingly. Students may submit a preferred first name using their BSU issued email credentials on Self-Service Banner (SSB). Preferred first name is updated under the Personal Information tab and select "Update Preferred Name". Find more information about the preferred name policy here.

PROMOTION AND TENURE

All things related to Promotion and Tenure of faculty are confidential and should not be discussed by any individual outside of formal Promotion and Tenure committee meetings.

Guidelines for Progress towards Tenure Material

The following materials should be forwarded to appropriate colleges in accordance with published deadlines. In the case of 4th year review or granting of tenure and promotion to Associate Professor, supplemental materials will also need to be provided in accordance with departmental procedures.

Department Recommendation Letter to the Dean - include in this letter the name of your department, the name of the candidate, the year toward tenure for the candidate, and the department P&T committee vote counts for the candidate. Include detailed information on the committee's evaluation of the candidate's teaching, scholarship and service in support of the recommendation. The <u>FPP Handbook</u> states that this letter should come from the chair of the department P&T committee. The department chair can send a separate letter if the P&T Committee and the department chair disagree on the recommendation for a particular candidate. In some departments, if the P&T committee and the department chair are in agreement, they both sign the letter. There should be a separate letter for each candidate.

Department Strengths and Weaknesses Letter to Pre-Tenure Faculty – (See example below). It is essential that the feedback letter from the department to the faculty member be very explicit in discussing both the strengths and weaknesses of the pre-tenure faculty member's work in the department and, when necessary, have specific suggestions for improvement. The previous year's letter should also be included only when there is a specific department requirement the faculty member has been asked to meet for the current year. Whether this requirement has been met should be addressed in the current letter.

Departments putting forward faculty for their fourth-year tenure review must include all previous letters (from year 1) in the tenure packet.

Departments recommending faculty for tenure in their 5th, 6th, or 7th tenure years must include all previous letters (from year 1) in the tenure packet.

Some departments find it useful for both the department chair and the chair of the departmental P&T Committee to be present at the meeting when the result of the annual progress toward tenure decision is discussed with the pre-tenure faculty member. The following sample letter is an example of a written record of this meeting.

The Department of ------ Promotion and Tenure Committee has met to evaluate your materials submitted for evaluation of progress toward tenure. As a faculty member in your xxxx year (contributing to the department in the areas of------), the committee finds that you are making satisfactory progress toward tenure at Ball State University.

The Committee identified two strengths they see in your teaching. First, your student ratings are above the department average and have improved from last year. No student complaints have come to the committee's attention. Secondly, the three peer evaluations indicate the material you are teaching is appropriate for the courses you teach and you have demonstrated you are well versed in the subject matter. The one weakness in your teaching that the committee has identified is your accessibility to students. On numerous occasions during the times you have selected for office hours, students have come to the department office asking where you are. This is an area we feel you need to improve upon by your next tenure review.

The P&T Committee noted that you have one refereed publication since joining our department, one presentation at a professional meeting, and no grants. They believe there must be a noticeable increase in scholarly productivity before your tenure review next year. You should have the equivalent of at least one refereed research article or book chapter accepted for publication before your next review. If the \$250,000 grant proposal you submitted this year is funded, that and a presentation at your professional meeting would suffice as the appropriate increase in scholarly productivity for next year's tenure review.

Your service to the department is outstanding. You serve on the department equipment committee, department computer committee, and our internship committee. You are making good contributions in your professional organization by serving on their state program committee and chairing a research session at the national meeting. We encourage you to keep active in that organization and continue to be a visible scholar at the state and national levels.

We value you as a colleague who is cooperative and genuinely interested in the well-being of the department, and we have confidence you will be able to meet the expectations we have suggested to ensure a satisfactory progress toward tenure recommendation next year.

Sincerely,

Department Chair

Department P&T Chair

Reconsideration and Appeals Processes: Departmental P&T

Per the <u>FPP Handbook</u>, reconsideration is the act whereby a candidate may request that an initial adverse decision by a department or college be reexamined; it can only happen at level where the first negative decision was received. Reconsideration takes places before an appeal and provides an opportunity for a candidate to clarify content of material. Content clarification does not occur during the appeal process as appeal examines the process and procedure rather than the content.

Faculty members have the right to ask for a reconsideration and/or appeal of both promotion and tenure decisions made at the departmental level (see the <u>FPP Handbook</u>). The appellant may ask (in writing) for a reconsideration of the decision within ten calendar days following the date of the faculty member's receipt of the written recommendation adversely affecting them. The written request shall be maintained in the office of the department chairperson. After receiving a request for reconsideration, the department P & T Committee must meet to reconsider its initial adverse recommendation. The department P & T Committee must meet with the appellant if they so request. The department P & T Committee must then state in writing its position regarding the bases of the decision within fifteen calendar days and furnish a copy of this statement to the appellant.

If the appellant is not satisfied with either the original department P & T Committee's decision or the reconsideration response of the department P & T Committee, then they may appeal to the College Promotion and Tenure Committee. The request must be filed in the office of the academic dean within ten calendar days following the appellant's receipt of the department P & T Committee's original decision or reconsideration decision. The reconsideration process is not necessary in order for the appellant to move forward with an appeal; they can proceed immediately to the appeal and skip the reconsideration if they choose.

Delaying P&T Decisions

The University recognizes that faculty may encounter life circumstances which can impair or prevent progress toward professional and scholarly achievement. A faculty member may request that certain years (normally not to exceed two years total) not be counted as tenure-creditable years if any of the following pertain: Birth or adoption of a child, illness, dependent care, etc. (See FPP Handbook). Within one year of the occurrence of the qualifying event, but before the affected annual Promotion and Tenure review, a request that a year not be counted as a tenure-creditable year shall be made to the department chair. The request shall include documentation of the circumstances involved. The request requires approval of the department chairperson, the appropriate dean, and the Provost and Executive Vice President for Academic Affairs. Faculty who receive approval are not required to submit Promotion and Tenure materials during the period approved by the Provost and Executive Vice President for Academic Affairs. The faculty member is also not expected to submit an extra year's worth of research/creative endeavors when tenure review resumes.

RESPONSIBLE USE OF TECHNOLOGY

Members of the Ball State University community should read and understand the <u>Information Technology</u> <u>Users' Privileges and Responsibilities</u> (See the <u>FPP Handbook</u>).

Departments should have a procedure in place to continuously assess their technology efforts and use this information to update curriculum, request computer equipment and software, and efficiently manage the department's resources.

Maintaining Unit Webpages

The Division of Marketing and Communications maintains the University's official website in partnership with the campus community and offers digital consultation, training, search engine optimization, and analytic services. Departments should work with the Division of Marketing and Communications to maintain and update their individual pages. Departments can also maintain and responsibly manage social media to facilitate communication with students and alumni.

SALARY

Each year funding for continuing professional employees' salary increases will be allocated to departments. All departments must award no less than seventy percent (70%) of their total increment funds for meritorious service in accordance with department criteria. These "merit" funds cannot be distributed on an "across the board" basis. Departments should have policies forboth tenure-track and contract faculty salary considerations.

Department Salary Document

Meritorious service must be determined annually by the department. Criteria and processes shall be developed within the department for salary distribution and approved by written ballot by a majority of a quorum of the members eligible to vote. These criteria and processes shall be reviewed and approved annually by the department chairperson. Departments that do not develop approved criteria and processes may have all merit and discretionary dollars withheld from them.

Each individual shall be informed in writing by the department chairperson prior to forwarding the recommendation. Any changes at subsequent levels of review within the University shall be communicated to the initial administrator for purposes of informing the affected individual.

Appealing Departmental Salary

Salary grievance procedures are developed by the department and it is expected that salary grievances will be resolved within the department whenever possible. All recommended salary adjustments based upon grievances or appeals must be approved by the department chair, appropriate University officer and the President. Any salary adjustment based on a grievance shall be made as soon as possible and no later than the beginning of the next academic year. If an adverse salary increment recommendation decision is made at the departmental level, then the faculty member must first ask for a grievance hearing from the department following the department's grievance policy.

Non-Tenure Line Faculty Salary Policy

Non-tenure line faculty members shall be evaluated annually, using a policy approved by the department which has been submitted to and approved by the dean and by the Provost and Executive Vice President for Academic Affairs and maintained in the Office of the Provost and Executive Vice President for Academic Affairs. A copy of the evaluation policy and procedures shall be given to each contract faculty member at the time he or she is appointed. Information about contract faculty promotions and titles can be found here. Faculty should also be directed to section 16.1.2 of the FPP Handbook.

SPECIAL ASSIGNED LEAVE

Department chairs must review and approve Special Assigned Leave applications from faculty in InfoReady. The packet and further information will come directly from the Provost's Office. Chairs should keep in mind the following:

- 1. There is no guarantee that funds will be available to replace faculty on Special Assigned Leave.
- 2. You may need to schedule specific courses a faculty member teaches to a different semester if that faculty member will be on leave during the normal time that course is offered.
- 3. If you have more than one faculty member applying for Special Assigned Leave during the same year, you must rank the candidates (in InfoReady) and the leaves must be spread as evenly as possible over the academic year rather than all within the same semester.

- 4. Remember that academic year Special Assigned Leaves (both semesters) pay the faculty member one-half salary, leaving the other half to be used to replace them in the classroom (if necessary).
- 5. It is very important that you be as detailed as possible in your written support (or lack of support) of the Special Assigned Leave application. Pay special attention to the nature and value of the leave. Be sure it is clear what the applicant intends to do during the leave and how this activity will benefit her/him, the department, and the university.
- 6. If you or the dean rejects a candidate's application, it is your responsibility to communicate that to the candidate.
- 7. Information about the special leave committee is found on page in 48 of the <u>FPP Handbook</u>.

TRAVEL POLICY

University Travel Policy can be found here. "Authorization for Travel" forms must be completed and approved by the department chair and the dean's office before travel begins—regardless if the traveler is requesting reimbursement or not (Travel Authorization is found in myballstate.bsu.edu under Travel Tools). This is an insurance issue and helps protect the traveler if a problem or accident should occur during the trip. Travel Authorization is required for all university business related travel. This also includes anyone traveling on BSU Grant related business. Reimbursement for any trip cannot be approved if there is no "Authorization for Travel" completed prior to travel. Chairs should work with their administrative coordinator to ensure the appropriate people in the department are trained in Chrome River.

Faculty teaching for Ball State Online must submit their travel authorizations directly to the Division of Online and Strategic Learning.

Please watch the <u>travel website</u> for changes and updates to these policies and procedures.

International Travel

Before planning any international travel, please review the Ball State University <u>International Travel Policy</u>. All faculty and students involved in international travel must read the policy, complete the policy requirements, and register their travel on <u>Terra Dotta</u>. Questions can be forwarded to the Office of Risk Management at 285-1110 or <u>ORM@bsu.edu</u>.

Please be advised that the list of approved countries changes often. Faculty should plan ahead for any international travel. Faculty wishing to plan a study abroad course should review the guidelines and timeline here.

Driving Policy

If travel involves faculty or student drivers, please review the Ball State University Driving Policy that can be found here.

Faculty and staff who drive university vehicles must have a valid Indiana driver's license. Students who are employed by the university are not required to have an Indiana driver's license, but must have a valid US driver's license and be university approved drivers.

UNIT REVIEWS: POLICIES AND PROCEDURES

(The 5-year schedule is available at this link: Unit Review Schedule.)

Purpose: The purpose of an academic unit review is to assess the quality and effectiveness of that unit, to potentially modify the unit because of the review, and to provide benchmarks for additional planning and assessment. As such, unit reviews are a critical element in assessmentand strategic planning. Academic unit/program review is an explicit core component of Higher Learning Commission accreditation.

Frequency and Cycle: Generally, a unit's review will be undertaken no less than every five years. However, unit positioning within the university's review cycle will reflect both external needs, such as the timing of accreditations and reaccreditations, and internal needs, such as equalizing across the cycle, to the degree possible, the number of evaluated units within each college and the number of unit reviews carried out within a given year. Units with program accreditation schedule their University academic unit review to take place either at the same time as the reaccreditation process or within one year following it wherever possible. In cases where units have multiple program accreditations on different timeframes, a decision needs to be made about which accreditation most appropriately aligns to the Academic Unit Review (AUR). The actual review may take anywhere from several weeks to a full academic year depending on the size, complexity, and on-going initiatives of the unit. The AUR schedule lists the academic year in which the self-study is to be conducted. The final report, including any external review, is to be submitted no later than the beginning of the fall term of the following academic year.

"Unit" refers to the body of the whole: a department, school, center, or interdisciplinary studies program that stands as a whole. "Program" refers to areas of study within a unit, such as a major or minor, area of emphasis or concentration, interdisciplinary area of study that is a part of a larger unit, and/or degree level.

Units that are wholly accredited may use information in their accreditation self-studies and external reviewer findings for the academic unit review process as long as two criteria are met: that all of the topics listed below for the self-study are addressed by the accreditation and the accreditation takes place every five years or sooner. It is important to note that the focus of accreditation is meeting standards established by the discipline/profession, while the focus of unit reviews is unit operations, including the budgetary implications of academic programs offered in the unit. In cases where accreditations do not fully meet these requirements, academic units and their deans should work with the Provost's Office to supplement the accreditation self-studies with additional required elements of academic unit review and they should establish a schedule that provides feedback about the unit at least every five years. Units that are partially accredited may choose to review the entire unit at the time of accreditation, or they may choose to submit the accreditation report as part of the larger unit review. For example, a unit in which only the undergraduate program is accredited may review the graduate program at the same time; a program that is reviewed every two years may submit a summary of those reviews at the time of the unit's review. (See Appendix C)

Steps in the Academic Unit Review Process:

- 1. The 5-year schedule is available at this link: <u>Unit Review Schedule</u>. The Director of Assessment and Accreditation convenes an orientation meeting for department chairs, school directors, or others whose units are about to undergo review. The meeting is designed to discuss the timeline and logistics of the review, objectives, and resources. Issues of relationship of the review to accreditation, if applicable, are to be addressed as well as a decision concerning if an external review will be part of the unit self-study.
- 2. During the fall semester, the Office of Institutional Research and Decision Support (IRDS) provides a package of information to the unit that addresses some of the elements of the self-study, including students, class sections, grades, number of graduates, characteristics of faculty and staff members in the unit, instructional productivity and cost, and survey results disaggregated to the unit level. IRDS may assist with providing information in additional areas as requested, including carrying out surveys of

students, alumni, faculty and staff members, community members, etc. Other areas, such as the Career Center, provide additional information, and the unit itself provides information, as outlined in the <u>AUR</u> <u>Guidelines</u>.

- 3. The unit conducts its self-study during the fall and spring semesters. A draft of the self-study document is sent to the Director of Assessment and Accreditation by spring break with revisions as needed. All faculty and staff members in the unit should have an opportunity to review the draft self-study and provide feedback.
- 4. If an external review takes place, suggested external reviewers are discussed and agreed upon with the college dean and the Director of Assessment and Accreditation. The final edition of the self-study is shared with the college dean and Director of Assessment and Accreditation by final exam week with revisions as needed.
- 5. If an external review takes place, the visit schedule is developed by the unit leadership and reviewers and is reviewed and agreed upon by the college dean during the summer.
- 6. A meeting is held with the Provost, college dean, chair/director, and Director of Assessment and Accreditation to discuss the findings and action plan.
- 7. Annual progress reports are prepared and shared with the Provost and college dean. These may be embedded within annual reports.
- 8. Three years after the action plan is created, there is a follow up meeting with the Provost, college dean, chair/director, and Director of Assessment and Accreditation to discuss the status of the action plan.

Process and Outcome for External Review as Part of the AUR: It is important that an external review take place at least once every ten years. The external review process begins with a *unit self-study*. After the self-study is completed, it is sent to an approved external peer reviewer. After the external review is completed and the report received, the unit will consider the reviewers' comments and, in consultation with the college dean, propose an *action plan* to address any issues raised. When the dean approves the plan, all materials will be sent to the Provost and Director of Assessment and Accreditation for final consideration (i.e., approval, revision, reconsideration, etc.). When the Provost approves the plan, it will be implemented and reviewed annually in the unit's *annual report* to the college dean.

AUR Self-Study: The primary audiences for the self-study are the unit, the external reviewer(s), the college dean, and the Provost. The self-study will begin with a reflective assessment by the unit in response to a series of questions about its current status as per the topics listed in the <u>AUR Guidelines</u>. The self-study will then define and justify a direction for future activities in teaching, research, and service as related to the university's strategic plan and/or accreditation guidelines. This may require reconsideration in whole or in part of the unit's mission and goals.

Logistics for Conducting External Reviews: If an external review is conducted, units will generally bring to campus one or two external reviewers depending upon the complexity of the unit. However, accrediting agencies will often send a team of reviewers. Colleges with accredited units will need to budget additional monies for external reviews.

Reviewers are chosen by the unit with the approval of the dean and the Provost. Names of reviewers and their credentials should be submitted to the dean and Provost for approval at the earliest possible date. Dates for the campus visits of all reviewers should be finalized as early in the academic year as possible and communicated to everyone on the interview schedule.

5-Year Action Plan: Following receipt of the external reviewers' report, the unit leadership will prepare a brief written response. The unit leadership, college dean, Provost, and Director of Assessment and Accreditation will then meet to discuss the findings of the review and an <u>action plan</u> that the unit leadership will then develop.

Consideration of Value Added: The university recognizes that some units will not be self-sustaining because of the nature of the discipline, and yet the university may still choose to support them as part of a well-rounded, liberal arts education. In these cases, the unit should provide reliable data comparing faculty, facilities, equipment, budget, student enrollment numbers, placement data, etc., to peer institutions, making the argument that, while not revenue-producing, the unit is operating on par with other, similar units and is therefore being a good steward of its resources.

Annual Reports: Units will annually report progress toward achieving the goals of the 5-year action plan to the college Dean.

Process for Off-Cycle Reviews: The Provost may initiate an abbreviated off-cycle review at any time for particular units or for individual programs offered within a unit, especially in cases where there are significant upward or downward trends in a unit's enrollments or overall budgetary picture. In these cases, the Provost will ask the unit to address a specific set of questions in an abbreviated report, will ask IRDS to provide the appropriate data set to guide the review, and will establish a time-line for the completion of the abbreviated self-study and the review cycle. The Provost will also determine whether or not an external reviewer is required for the off-cycle review.

WRITING GUIDELINES FROM MARKETING AND COMMUNICATION

In order to promote consistency in all Ball State related communication and marketing, Marketing and Communications has developed writing guidelines that can be found here. They also provide multiple PowerPoint templates, email signature graphics, and other brand resources on their website.

WORK RELATED ACCIDENTS/ILLNESSES AND WORKER'S COMPENSATION

Regardless of the nature or severity, all injuries incurred on the job must be reported to the employee's supervisor immediately. Any employee who fails to report an injury during the shift in which the injury occurred will be subject to disciplinary action. The injured employee's supervisor should complete an accident report and forward it to the Health Center within 24 hours of the incident. The Health Center fax number is 765-285-1103. The accident report may be printed from the BSU website and found under Employee Relations Forms, titled as Worker's Compensation First Report of Injury/Illness.

The University Health Center provides and/or directs all medical care for employees injured on the job. The Health Center hours are 8:00 a.m. to 4:30 p.m. Monday, Thursday, and Friday and 9:00 a.m. to 6:30 p.m. on Tuesday and Wednesday. Summer hours are 7:30 a.m. to 3:30 p.m. Monday through Friday.

Employees injured outside of Health Center hours who are in need of immediate medical treatment but whose injuries are not so severe as to warrant Emergency Room treatment should be referred to Concentra Urgent Care medical clinic on 4125 W. Clara Lane. Concentra Urgent Care hours are 8:00 a.m. to 7:00 p.m. Monday through Friday and 8:00 a.m. to 6:00 p.m. Saturday and Sunday. Another option which is available from 8:00 a.m. to 8:00 p.m. seven days a week is MedExpress located at 1313 W. McGalliard (intersection of Wheeling and W. McGalliard). After Concentra/MedExpress's hours or because of the severity of the injury, IU Health's Ball Memorial Hospital Emergency Room is open 24 hours a day every day.

Questions regarding worker's compensation or on the job injuries should be directed to Melissa Rubrecht, Director of Employee Relations and Affirmative Action, AD 002, 285-1823. Additional information on Workers Compensation procedures can be found here.

APPENDIX A

CIP CODES BY PROGRAM TYPE

CIP code	Instructional program	CIP code	Instructional program
01	Agriculture, Agriculture Operations, and Related Sciences	29	Military Technologies and Applied Sciences
03	Natural Resources and Conservation	30	Multi/Interdisciplinary Studies
04	Architecture and Related Services	31	Parks, Recreation, Leisure, and Fitness Studies
05	Area, Ethnic, Cultural, Gender, and Group Studies	38	Philosophy and Religious Studies
09	Communication, Journalism, and Related Programs	39	Theology and Religious Vocations
10	Communications Technologies/Technicians and Support Services	40	Physical Sciences
11	Computer and Information Sciences and Support Services	41	Science Technologies/Technicians
12	Personal and Culinary Services	42	Psychology
13	Education	43	Homeland Security, Law Enforcement, and Protective Services
14	Engineering	44	Public Administration and Social Service Professions
15	Engineering Technologies and Engineering-Related Fields	45	Social Sciences
16	Foreign Languages, Literatures, and Linguistics	46	Construction Trades
19	Family and Consumer Sciences/Human Sciences	47	Mechanic and Repair Technologies/Technicians
22	Legal Professions and Studies	48	Precision Production
23	English Language and Literature/Letters	49	Transportation and Materials Moving
24	Liberal Arts and Sciences, General Studies, and Humanities	50	Visual and Performing Arts
25	Library Science	51	Health Professions and Related Programs
26	Biological and Biomedical Sciences	52	Business, Management, Marketing, and Related Support Services
27	Mathematics and Statistics	54	History
28	Military Science, Leadership, and Operational Art		

APPENDIX B

SAMPLE RECOMMENDATION LETTER

March 1, 2024

Name Address City, State, Zip

Dear Mr./Ms./Dr. XXXXXXXX:

I am delighted to inform you that I will be recommending your appointment to a tenure-track position as Assistant Professor in the Department of AAAAAAAA, for an academic year salary of \$BBBBBB. In addition, as we discussed, the department will recommend that you receive (*list the specific items agreed to or, if lengthy, refer to here and attach a list with the letter*).

Typically, faculty members are considered for tenure in the seventh year of residence, however they are evaluated and apprised of their progress annually. [If credit toward tenure has been negotiated and agreed to by the Dean add:] Because of your prior service, we have agreed to credit you with C [not more than 2] year(s) toward tenure.

[If faculty member lacks a terminal degree, insert the following] Please note that my recommendation is contingent upon your ability to complete your degree by [date indicated in position announcement]. Failure to complete your degree by that date will result in termination of this recommendation and resulting employment offer.

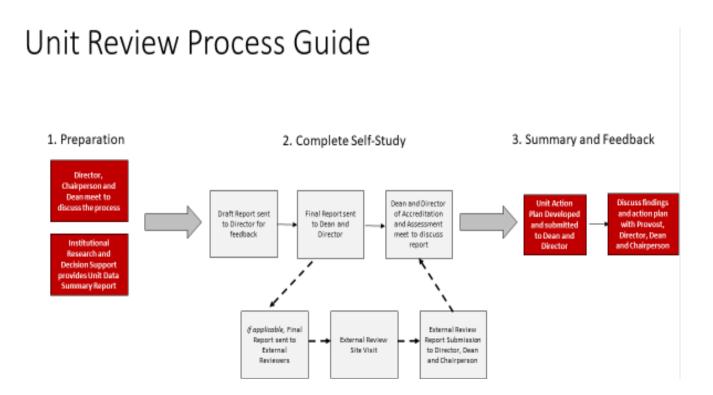
Please indicate your continued interest in this recommendation moving forward by sending mean e-mail response at [insert your BSU e-mail address], then sign this letter below, and return it to me not later than (choose a date approximately 10 days out).

We look forward to hearing from you.

Yours truly,	
M. Fearless, Ph.D.	
Chair	
Signature	Date

APPENDIX C

UNIT REVIEW PROCESS GUIDE



Last Revised: August 2019